



REGIONAL PROVIDER GUIDE
Southeast Region

Massachusetts Behavioral Health Partnership

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* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

INTRODUCTION

Our regional team is pleased to provide you with the Provider Reference Guide. It contains an overview of the wide range of mental health and substance use disorder treatment programs that make up MBHP's provider network in our region. It also includes a listing of specific providers for each service type and phone numbers of our network providers. We hope you find this regional guide helpful and easy to use.

Please feel free to call our regional office with any questions or concerns that you might have. We can answer questions about different types of care that are available. Our goal is to provide high levels of customer service, both to the Members and to the providers we serve.

This site also allows you to access the guides for other regions across the state if you need them. The web site features a provider search function which can further assist you in locating providers, including those with particular specialties. The regional guides are updated minimally every six months; therefore, they may not reflect all recent changes in the provider network. For the most immediate questions and updates, please contact your regional representative (see list below).

MBHP REGIONAL OFFICES

TITLE	NAME	PHONE NUMBER
Provider Quality Regional Director	Stacey Thornton, RN, LICSW	(508) 217-3233
Provider Quality Manager	Marina Williams, LMHC	(508) 217-3236
Provider Quality Manager	Erin Ruell, LMHC	(508) 217-3224
Youth Regional Network Manager	Heather McDuffus, LICSW	(508) 217-3237
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Integrated Care Manager	Andrea Rand, LICSW	(508) 217-3252
Primary Care Clinician Support Manager	Kelly McMullin	(617) 790-4106
Administrative Assistant	Lorraine Higgins	(508) 217-3223

LIST OF CITIES/TOWNS IN SOUTHEAST REGION

Abington, Acushnet, Assonet, Attleboro, Avon, Barnstable, Berkley, Bourne, Brewster, Bridgewater, Brockton, Carver, Centerville, Chatham, Chilmark, Dartmouth, Dennis, Dighton, Duxbury, East Bridgewater, Eastham, Easton, Edgartown, Fairhaven, Fall River, Falmouth, Forestdale, Freetown, Gosnold, Halifax, Hanover, Hanson, Harwich, Holbrook, Kingston, Lakeville, Mansfield, Marion, Marshfield, Mashpee, Mattapoisett, Middleborough, Nantucket, New Bedford, North Attleboro, North Easton, Norton, Oak Bluffs, Orleans, Osterville, Pembroke, Plymouth, Plympton, Provincetown, Raynham, Rehoboth, Rochester, Rockland, Sagamore, Sandwich, Seekonk, Somerset, Stoughton, Swansea, Taunton, Tisbury, Truro, Vineyard Haven, Wareham, Wellfleet, West Bridgewater, West Tisbury, West Yarmouth, Westport, Whitman, and Yarmouth

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EMERGENCY SERVICE PROGRAM (ESP)

The Massachusetts Behavioral Health Partnership (MBHP) coordinates with Emergency Service Programs (ESPs) across the Commonwealth. These programs are located within the four DMH Areas across the state.

The Emergency Services Program (ESP) provides crisis assessment, intervention, and stabilization services 24-hours per day, seven days per week, and 365 days per year (24/7/365) to individuals of all ages who are experiencing a behavioral health crisis. The purpose of the ESP is to respond rapidly, assess effectively, and deliver a course of treatment intended to promote recovery, ensure safety, and stabilize the crisis in a manner that allows an individual to receive medically necessary services in the community, or if medically necessary, in an inpatient or 24-hour diversionary level of care. In all encounters with an individual in crisis, the ESP will provide a core service including crisis assessment, intervention, and stabilization. In doing so, the ESP will conduct a crisis behavioral health assessment and offer short-term crisis counseling that includes active listening and support. The ESP provides solution-focused and strengths-oriented crisis intervention aimed at working with the individual and his/her family and/or other natural supports to understand the current crisis, identify solutions, and access resources and services for comfort, support, assistance, and treatment. The ESP arranges the behavioral health services that the individual selects to further treat his/her behavioral health condition based on the assessment completed and the individual's demonstrated medical need. The ESP coordinates with other involved service providers and/or newly referred providers to share information (with appropriate consent) and make recommendations for the treatment plan. The ESP also provides the individual and his/her family with resources and referrals for additional services and supports, such as recovery-oriented and consumer-operated resources in their community. While it is expected that all ESP encounters minimally include the three basic components of crisis assessment, intervention, and stabilization, crisis services require flexibility in the focus and duration of the initial intervention, the individual's participation in the treatment, and the number and type of follow-up services.

Access to Service: Any individual or agency (i.e., MBHP Member, provider, state agency, etc.) may contact or may refer someone to an ESP (Emergency Service Program) for evaluation.

MOBILE CRISIS INTERVENTION (MCI)

Mobile Crisis Intervention is the youth-serving (under the age of 21) component of an emergency service program (ESP) provider. Mobile Crisis Intervention will provide a short-term service that is a mobile, onsite, face-to-face therapeutic response to a youth experiencing a behavioral health crisis for the purpose of identifying, assessing, treating, and stabilizing the situation and reducing immediate risk of danger to the youth or others consistent with the youth's risk management/safety plan, if any. This service is provided 24-hours a day, 7 days a week.

The service includes: a crisis assessment; development of a risk management/safety plan, if the youth/family does not already have one; up to 72 hours of crisis intervention and stabilization services including: onsite, face-to-face, therapeutic response, psychiatric consultation, and urgent psychopharmacology intervention, as needed; and referrals and linkages to all medically necessary behavioral health services and supports, including access to appropriate services along the behavioral health continuum of care.

For youth who are receiving Intensive Care Coordination (ICC), Mobile Crisis Intervention staff will coordinate with the youth's ICC care coordinator throughout the delivery of the service. Mobile Crisis Intervention also will coordinate with the youth's primary care physician, any other care management program, or other behavioral health providers providing services to the youth throughout the delivery of the service.

Access to Service: Any individual or agency (i.e., MBHP Member, provider, state agency, school, etc.) may contact or may refer someone to an ESP (Emergency Service Program) for evaluation.

COMMUNITY CRISIS STABILIZATION PROGRAM (CCS)

The adult **Community Crisis Stabilization program (CCS)** provides staff-secure, safe, and structured crisis stabilization and treatment services in a community-based program that serves as a medically necessary, less restrictive and voluntary alternative to inpatient psychiatric hospitalization. This program serves adults ages 18 and older; including youth ages 18-21 under the Children's Behavioral Health Initiative (CBHI). Adult CCS provides a distinct level of care where primary

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objectives of the active multi-disciplinary treatment include restoration of functioning; strengthening the resources and capacities of the individual, family, and other natural supports; timely return to a natural setting and/or least restrictive setting in the community; development/strengthening of an individualized risk management/safety plan; and linkage to ongoing, medically necessary treatment and support services. Adult CCS staff provides continuous observation of, and support to, individuals with mental health or co-occurring mental health/substance use conditions that might otherwise require treatment in an inpatient psychiatric setting and would benefit from short-term and structured crisis stabilization services. Services at this level of care include crisis stabilization; initial and continuing bio-psychosocial assessment; care management; psychiatric evaluation and medication management; peer-to-peer support; and mobilization of natural supports and community resources. CCS services are short-term, providing 23-hour observation and supervision, and continual re-evaluation.

This program is required to have a home-like, consumer-friendly, and comfortable environment that is conducive to recovery. CCS staff provides psycho-education, including information about recovery, rehabilitation, crisis self-management, and how to access recovery and rehabilitation services available in the individual's specific community. Guided by the treatment preferences of the individual, CCS staff actively involves family and other natural supports at a frequency based on individual needs. Treatment is carefully coordinated with existing and/or newly established treatment providers. In the case of young adults who are involved with, or who are referred for, CBHI services – including ICC – CCS staff will accommodate and participate in team meetings.

Note that the primary differences between CCS and inpatient level of care is the acuity of the consumer, the unlocked setting, the level of psychiatry services, and an absence of immediate need for hospital-based diagnostic tests or general medical treatment. Admissions to the CCS occur 24/7/365 based on determinations made by mobile and site-based Emergency Services Program (ESP) staff. Discharges from the CCS occur 24/7/365, and discharge processes include efficiencies that maximize service capacity. Readiness for discharge is minimally evaluated on a daily basis, and the length of stay is expected to be very brief.

Access to Service: ESP (Emergency Service Program) evaluation required

Note: A statewide, toll-free number is now available for the purpose of obtaining the phone number of the local ESP/MCI for a given city or town. Individuals may call **1-877-382-1609** and enter his/her zip code. A recorded message will play with the phone number of his/her local ESP/MCI provider. If a caller does not know his/her zip code, he/she will still be given the number of an ESP/MCI provider to call. This line provides information in both English and Spanish.

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SOUTHEASTERN MASSACHUSETTS		
Area: Southern Coast		24-hour access number: (877) 996-3154
ESP Provider: Child and Family Services of New Bedford		
ESP Director: Pam Bolarinho (508) 996-3154 pbolarinho@cfservices.org		
Mobile Crisis Intervention Manager: Matthew Boyd (508) 996-3154 mboyd@cfservices.org		
Service Locations	Operating Hours	Cities/Towns in Area
Child and Family Services Community-Based Location 543 North Street New Bedford, MA 02740 (877) 996-3154 (508) 996-3154 Fax (508) 991-8082	24/7	Acushnet, Carver, Dartmouth, Duxbury, Fairhaven, Halifax, Hanover, Hanson, Kingston, Marion, Marshfield, Mattapoisett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, and Wareham
Child and Family Services Community-Based Location 118 Long Pond Rd, Suite 102 Plymouth, MA 02367 (877) 996-3154 (508) 747-8833 Fax (508) 747-8835	24/7	
Child and Family Services Community Crisis Stabilization Program 543 North Street New Bedford, MA 02740 (877) 996-3154 (508) 996-3154 Fax (508) 991-8082	24/7	
Area: Brockton		24-hour access number: (877) 670-9957
ESP Provider: Community Counseling of Bristol County (CCBC) Brockton		
Acting ESP Director: Courtney Matto (508) 897-2100 cmatto@comcounseling.org		
Mobile Crisis Intervention Manager: Gayle Kirk (508) 580-0801 gkirk@comcounseling.org		
Service Locations	Operating Hours	Cities/Towns in Area
CCBC Community-Based Location 56 Cherry Street Brockton, MA 02301 (877) 670-9957 (508) 580-0801 Fax (508) 580-0690	8 a.m. – 8 p.m.	Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, and Whitman
CCBC Community Crisis Stabilization Program TBD (877) 670-9957	24/7	

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Area: Cape Cod and The Islands 24-hour access number: (833) 229-2683*

ESP Provider: *Baycove/Cape Cod and the Islands Emergency Services
(*as of 7/1/18)

Service Director: Lori Myles (978) 621-6685 lmyles@baycove.org
ESP Director: Joanne Groetzinger (508) 815-5373 jgroetzinger@baycove.org
Mobile Crisis Intervention Manager: Jamie Shorten (508) 815-5373 jshorten@baycove.org

Service Locations	Operating Hours	Cities/Towns in Area
Cape Cod Community-Based Location 270 Communication Way, Unit 1E Hyannis, MA 02601 (508) 815-5373 Fax (508) 815-5361	7 a.m. – 11 p.m. weekdays 9 a.m. – 5 p.m. weekends	Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Wellfleet, West Tisbury, Woods Hole, and Yarmouth
Martha's Vineyard Community-Based Location 111 Edgartown Road Vineyard Haven, MA 02568 (508) 693-7900 Fax (508) 696-0401	7 a.m. – 11 p.m. weekdays 9 a.m. – 5 p.m. weekends	
Nantucket Community-Based Location 35 Old South Road Nantucket, MA 02554 (508) 228-3955 Fax (774) 392-7305	7 a.m. – 11 p.m. weekdays 9 a.m. – 5 p.m. weekends	
Cape Cod Community Crisis Stabilization Program 270 Communication Way, Unit 1E Hyannis, MA 02601 (508) 790-4094 Fax (508) 790-0899	24/7	

Area: Fall River 24-hour access number: (877) 425-0048

ESP Provider: Boston Medical Center (BMC)/Fall River Emergency Services

Clinical Director: Elizabeth Mandell elizabeth.mandell@bmc.org
ESP Director: Julie Sanders (508) 985-6630 jsanders@baycove.org
Mobile Crisis Intervention Manager: Julius Franco (508) 985-6630 jfranco@baycove.org

Service Locations	Operating Hours	Cities/Towns in Area
Boston Medical Center (BMC)/Fall River Emergency Services 49 Hillside Street Fall River, MA 02720 (877) 425-0048 (508) 985-6630 Fax (508) 235-7345	24/7	Fall River, Freetown, Somerset, Swansea, and Westport

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Child and Family Services Community Crisis Stabilization Program 543 North Street New Bedford, MA 02740 (508) 996-3154 Fax (508) 991-8082	24/7	
Area: Taunton/Attleboro 24-hour access number: (800) 660-4300		
ESP Provider: Community Counseling of Bristol County (CCBC) Taunton/Attleboro		
ESP Director: Andee Peters-Kurtz (508) 285-9400 apeters-kurtz@comcounseling.org Mobile Crisis Intervention Manager: TBD		
Service Locations	Operating Hours	Cities/Towns in Area
Community Counseling of Bristol County (CCBC) Taunton/Attleboro Community-Based Location 108 West Main St., Bldg. #2 Norton, MA 02766 (800) 660-4300 (508) 285-9400 Fax (508) 285-6573	8 a.m. – 8 p.m.	Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleborough, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, and Taunton
Community Counseling of Bristol County (CCBC) Taunton/Attleboro Crisis Stabilization Program 108 West Main St., Bldg. #2 Norton, MA 02766 (800) 660-4300 (508) 285-9400 Fax (508) 285-6573	24/7	

Every ESP provides behavioral health crisis assessment, intervention and stabilization services 24 hours per day/7 days per week/365 days per year, through four service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

All ESP service components and locations may be accessed through the ESP's toll-free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll-free number first, so the ESP can help them access the most appropriate services.

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URGENT OUTPATIENT SERVICES (UOS)

Urgent Outpatient Services (UOS) are for Members of all ages who are **NOT** experiencing a mental health or substance use emergency, but they feel they need an appointment sooner than waiting for a routine outpatient appointment. UOS appointments are provided within one business day and include an assessment and intervention geared toward decreasing and/or managing urgent concerns and immediate symptoms. Members using UOS will also be provided with referrals to any needed services including outpatient services, community supports, etc.

Access to Service: Direct referral - does not need to be evaluated by an ESP (Emergency Service Provider)

FACILITY	CITY/TOWN	PHONE #	CONTACT PERSON	AGES
Community Counseling of Bristol County	Taunton	(508) 997-8083 (508) 828-9116	Intake Intake	All ages
Family Continuity Program	Hyannis Plymouth	(508) 815-5107 (508) 747-6762	Intake Intake	All ages
Martha's Vineyard Community Services, Inc.	Vineyard Haven	(508) 693-7900	Intake	All ages

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OUTPATIENT MENTAL HEALTH AND SUBSTANCE USE DISORDER SERVICES

Outpatient Mental Health and Substance Use Disorder Services are those behavioral health services that are rendered in an ambulatory care setting such as an office, clinic environment, Member's home, or other locations appropriate to the provision of services for psychotherapy or counseling. Services focus on the restoration, enhancement and/or maintenance of a Member's level of functioning and the alleviation of symptoms that significantly interfere with functioning in at least one area of the Member's life (e.g., familial, social, occupational, educational). The goals, frequency, and length of treatment will vary according to the needs of the Member and the response to treatment. A clear treatment focus, measurable outcomes, and a discharge plan (including the identification of realistic discharge criteria) will be developed as part of the initial assessment and treatment-planning process and will be evaluated and revised as necessary.

[Note: Please refer to the MBHP Monthly Outpatient Access Report for this region for more information regarding service types, including cultural/linguistic capacity and available groups.]

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Service Provider)

Outpatient Facilities and Group Practices

FACILITY	CITY/TOWN	PHONE #	SERVICE TYPE	AGES
Abelard Psychotherapy	Stoughton	(781) 344-0057	Licensed Clinic Mental Health	All ages
All Care Wellness Institute All Care Wellness Center	Stoughton, New Bedford	(781) 436-3352	Licensed Clinic Mental Health	All ages
Arbour Counseling	Fall River	(508) 678-2833	Licensed Clinic Mental Health	All ages
Bay Coast Behavioral Health	Fall River	(774) 294-5722	Group Practice Mental Health	All ages
Bayview Associates/SSMH	Plymouth Wareham	(508) 747-1168 (508) 295-3600	Licensed Clinic Mental Health Licensed Clinic Mental Health	All ages
Bay State Community Services	Plymouth	(508) 830-3444	Licensed Clinic Mental Health	All ages
Brockton Area Multi Service, Inc. (BAMSI)	Whitman	(781) 447-6425	Licensed Clinic Mental Health	All ages
Brockton Neighborhood Health Center	Brockton	(508) 559-6699	Licensed Clinic Mental Health	All ages
Cape Cod Human Services	Hyannis, Harwich	(508) 790-3360	Licensed Clinic Mental Health	All ages
Child & Family Services	New Bedford Fall River Hyannis Harwichport	(508) 990-0894 (508) 676-5708 (508) 778-1839 (508) 774-1839	Licensed Clinic Mental Health	All ages
Community Health Center of Cape Cod	Mashpee, Falmouth, Bourne	(508) 477-7090 (for all locations)	Licensed Clinic Mental Health	All ages
Community Counseling of Bristol County	Taunton	(508) 828-9116, Ext. 579	Licensed Clinic Mental Health and Substance Use Disorder	All ages
DCS Mental Health	Raynham	(508) 880-6868	Licensed Clinic Mental Health	All ages
The Duffy Center	Hyannis	(508) 771-9599	Licensed Clinic Mental Health	Homeless Adults

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FACILITY	CITY/TOWN	PHONE #	SERVICE TYPE	AGES
Fairwinds-Nantucket's Counseling Center	Nantucket	(508) 228-2689	Licensed Clinic Mental Health and Substance Use Disorder	All ages
Family and Community Resources, Inc.	Brockton	(508) 583-6498	Licensed Clinic Mental Health	All ages
Family Continuity Program (FCP)	Plymouth Hyannis	(508) 747-6762 (508) 862-0060	Licensed Clinic Mental Health	All ages
Family Service Association of Greater Fall River	Fall River	(508) 678-7542	Licensed Clinic Mental Health and Substance Use Disorder	All ages
Fernandes Center for Children and Families (St. Anne's Hospital)	Fall River	(508) 689-3303	Licensed Clinic Mental Health	
Gandara Mental Health Center	Brockton	(508) 232-6670	Licensed Clinic Mental Health and Substance Use Disorder	All ages
Gifford Street Wellness Center	New Bedford	(508) 999-3126	Licensed Clinic Mental Health and Substance Use Disorder	Ages 19-64
Gosnold Thorne Counseling Center	Falmouth Brockton Centerville Provincetown Mashpee North Dartmouth	(508) 540-6550 (508) 584-5280 (508) 862-9929 (508) 457-2449 (508) 539-1171 (508) 999-3886	Licensed Clinic Mental Health and Substance Use Disorder	All ages
Habit Opco, Inc.	Yarmouth	(508) 398-5155	Licensed Clinic Mental Health and Substance Use Disorder	
Harbor Community Health Services	Plymouth Hyannis	(508) 778-5470	Licensed Clinic Mental Health	All ages
High Point Treatment Center	New Bedford Plymouth Taunton Brockton Middleborough	(508) 997-0475 (508) 830-1234 (508) 823-5291 (508) 742-4420 (617) 674-5300	Licensed Clinic Mental Health and Substance Use Disorder	Adolescents/Adults Adolescents/Adults All ages All ages MBHP and BeHealthy Partnership Members
Inclusion Family Counseling Center	Brockton	(508) 510-4483	Licensed Clinic Mental Health	All ages
Institute for Health & Recovery	Fall River	(774) 365-4860	Licensed Clinic Mental Health and Substance Use Disorder	All ages

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FACILITY	CITY/TOWN	PHONE #	SERVICE TYPE	AGES
Justice Resource Institute, Inc.	Taunton Attleboro Centerville Hyannis Nantucket	(508) 207-8819 (508) 944-8191 (508) 222-7525 (508) 880-2835, Ext. 210 (508) 771-3156 (508) 771-3156	Licensed Clinic Mental Health	All ages
Luminosity Behavioral Health Services	Brockton	(781) 344-0102	Licensed Clinic Mental Health	All ages
Martha's Vineyard Community Services	Vineyard Haven	(508) 693-7900	Licensed Clinic Mental Health and Substance Use Disorder	All ages
Northeast Family Services	Dartmouth North Attleboro	(774) 206-1125	Licensed Clinic Mental Health	All ages
Northeast Health Services	Taunton Middleborough Plymouth Brockton Attleboro Pembroke West Yarmouth Fall River	(508) 880-0666 (508) 947-6100 (508) 830-3655 (508) 586-2660 (508) 409-0000 (781) 312-1393 (508) 862-0514 (508) 678-0041	Licensed Clinic Mental Health	All ages
Northeast Health Services – Hyland Behavioral Health				
Cape Behavioral Health Center	Hyannis	(508) 862-0514		
Old Colony Y	Brockton	(508) 584-1100	Licensed Clinic Mental Health	Adolescents
Outer Cape Health Services	Harwich Provincetown Wellfleet	(508) 432-1400 (508) 487-9395 (508) 349-3131	Licensed Clinic Mental Health	All ages
Pyramid Builders Counseling Services, Inc.	Brockton	(508) 584-5400	Licensed Clinic Mental Health	All ages
Signature HealthCare Medical Group – Brockton Hospital	Brockton	(508) 941-7228	Group Practice Mental Health	Adults
SolidGround Psychotherapy	Fall River	(508) 679-4333	Group Practice Mental Health	All Ages
South Bay Community Service	Attleboro Brockton Plymouth Mashpee Swansea Referral Lines:	(508) 223-4691 (508) 527-1007 (508) 830-0000 (508) 760-1475 (508) 324-0328 1-800-244-4691 (508) 427-5362	Licensed Clinic Mental Health and Substance Use Disorder	All ages
South Shore Behavioral Health Clinic	Lakeville	(781) 878-8340	Licensed Clinic Mental Health	All ages
South Shore Mental Health	Marshfield	(781) 834-7433	Licensed Clinic Mental Health	All ages
St. Vincent's Home	Fall River	(508) 679-8511	Mental Health Licensed Clinic	All ages

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FACILITY	CITY/TOWN	PHONE #	SERVICE TYPE	AGES
Steppingstone, Inc.	Fall River New Bedford	(508) 649-0033 (774) 202-5984	Licensed Clinic Mental Health	All ages
Trauma to Wellness, Inc.	Brockton	(508) 559-1792	Licensed Clinic Mental Health	All ages
Unlimited Behavioral Health Services	Brockton	(508) 510-5940	Licensed Clinic Mental Health	All ages
Volunteers of America	Taunton	(508) 822-4027	Licensed Clinic Mental Health and Substance Use Disorder	All ages
Wellspring Farm Learning Center	Rochester, Assonet	(508) 763-5896	Group Practice Mental Health	All ages

Psychiatrists

PSYCHIATRISTS	PRACTICE	CITY/TOWN	PHONE #
Berman, Ileana	NE Center for Psychiatry	Attleboro, Fall River	(508) 222-0089
Bonilla, Pedro		Plymouth	(508) 746-8590
Bugaoan, Ronald E.		Plymouth	(617) 817-2833
Festin, Feerlita D.	Psychological Associates of Southeastern MA	N. Easton	(508) 238-7766
Golden, Joshua	United Health Associates	Attleboro	(508) 226-1760
Gonzalez, Guillermo		New Bedford	(508) 990-4963
Hojman, Horacio		N. Easton	(508) 238-7766
Kantar, William		W. Yarmouth	(617) 969-2084
Kimawi, Amal		Plymouth	(508) 732-8700
Kouperschmidt, Larisa	Warriors Path	Attleboro	(857) 302-3104
Kurland, Morton		Fall River	(401) 714-8222
Leonard, Charles	Leonard Psychotherapy Associates	Stoughton	(781) 344-5087
Matos, Yarelis		Brockton	(508) 894-8577
Munir, Mohammad		New Bedford Brockton	(508) 979-5557 (508) 817-5129
Murphy, Michael D.		Raynham	(508) 880-6868
Nicolson, Stephen	Jordan Physician Associates	Plymouth	(508) 732-8700
Palumbo, Richard V.		Fall River	(508) 679-1968
Pet, L. Russell		Fall River Plymouth	(508) 675-0084 (508) 717-5937
Reece, Kandace	Jordan Physician Associates	Plymouth	(508) 732-8700
Robinson, James S.		Hanover	(781) 826-2310
Saporta, Jose A.		N. Easton	(508) 238-7766
Smith, Dwight		Plymouth	(508) 717-5937
Whaley, Marc		Chatham	(508) 945-5771
Wyatt, Daniel	Outer Cape Health Services, Inc.	Provincetown Wellfleet	(508) 487-9395 (508) 349-3131

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Psychologists

PSYCHOLOGISTS	PRACTICE	CITY/TOWN	PHONE #
Albin, Rochelle		Duxbury	(781) 934-1530
Allen, John		E. Sandwich	(508) 833-4148
Azrak, Robert		Rockland	(617) 872-2368
Azzara, Lori	Commonwealth Neurobehavioral	Stoughton	(508) 930-3553
Bacdayan, Pearl		N. Dartmouth	(508) 990-9922
Berlinsky, Ellen		Taunton	(508) 823-0304
Bloom, Allan	Allied Health Providers	W. Barnstable	(508) 362-1180
Callahan, David		Bass River	(508) 398-9731
Cargill, Byron		Hyannis	(508) 778-9190
Creedon, Moira	Metrowest Neuropsychology, LLC	Pembroke	(508) 983-1425
Cohen, Geoffrey		W. Barnstable	(508) 362-1180
Czernicka, Susan, EdD		New Bedford	(617) 835-8175
Darbyshire, Jack		Brewster	(508) 240-7964
Delaplain, Laura	Pinnacle Health Management, LLP	Abington	(781) 871-2051
Demedeiros-Ducharme, Elizabeth		Fairhaven	(508) 992-2194
Dorn, John C.	Southcoast Physicians Group, Inc.	N. Dartmouth	(508) 990-0963
Fentress, David		New Bedford	(508) 993-1377, Ext. 3
Fischer, Richard		Stoughton	(781) 344-0600, Ext. 416
Flynn, Kevin	Psychological Associates of Southeastern MA	N. Easton	(508) 238-7766
Garrone, Linda		Carver, Stoughton	(508) 866-7406
Gifford, Corey Joseph		New Bedford	(774) 495-0090
Greenwald, Herbert		Bass River	(774) 994-2735
Gubbins, Patrick		Brewster	(508) 240-1136
Gustafson, Carl		W. Barnstable	(508) 362-1180
Harris, Anne		Plymouth	(508) 747-2718
Harwin, Kristen, PsyD	Psychological Associates of Southeastern MA	N. Easton	(508) 238-7766
Hayes, Terry		Marshfield	(781) 837-5344
Heffernan, Margaret M., PhD		New Bedford	(774) 762-0886
Hirsch, Steven		Fall River	(401) 272-9666
Horner, Stacy		Norwell	(508) 983-1425
Horvitz, James		Stoughton	(781) 344-0998
Howland, Charles		New Bedford	(508) 998-1115
Jones, Mark		Mansfield	(508) 954-2355
Kalill, Kathleen		Orleans	(508) 237-5511
Kelly, Francis	Allied Health Providers, PC	W. Barnstable	(508) 362-1180
Kelsch, Courtney		N. Easton	(508) 238-7766
Klebanoff, Harry		N. Easton	(508) 238-7766
Klein, Wayne		Forestdale	(508) 833-1060
Kramer, Tessa L.	SMG Hawthorne Medical Assoc.	N. Dartmouth	(508) 996-3991
Krivasty O'Hara, Susana		Eastham	(508) 255-4355

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PSYCHOLOGISTS	PRACTICE	CITY/TOWN	PHONE #
Lall, Myra		New Bedford	(508) 998-1115
Langone, Joseph C.	Institute for Spiritual Life & Psychotherapy	Hanover	(781) 826-0011
Lawson, Richard		Rehoboth	(508) 252-6529
Lean, Mary Beth		Harwichport	(508) 430-8672
Macauley, Andrea		New Bedford	(508) 996-2390
MacCardell, Leslie		Duxbury	(781) 934-2597
Mack, Julie		Hanover	(781) 826-8228
Massey, Brian D.	Institute for Spiritual Life & Psychotherapy	Hanover	(781) 826-0011
McHale, John		W. Barnstable	(508) 394-7525
Mitchell, Richard		Dennisport	(508) 394-8677
Mogilnicki, Thaddeus		Plymouth, Wareham	(508) 747-2718
Monnin, Leon		Brockton	(508) 580-2137
Morley, Christina		Pembroke	(617) 876-4099
Ober, Richard		Attleboro	(508) 222-3348
Obolensky, Michael		New Bedford	(508) 998-1115
Perretta, Lori Ann		N. Easton	(508) 238-7766
Pittenger, Sol		New Bedford	(508) 991-7010
Podbros, Linda		Sandwich	(781) 784-1739
Portman, Robert, PsyD		N. Easton	(508) 238-7766
Powell, Jean W.		Fall River	(508) 673-3133
Power, Judith		W. Barnstable	(508) 362-6227
Ritchie, Scott A.	Allied Health Providers	W. Barnstable	(508) 362-1180
Schumer, Jeffrey		Brockton	(781) 979-3755
Schreffler, Mark		Fall River	(508) 857-6694
Sharma, Saumya		Pembroke	(617) 876-4099
Simpson, Gary	Pediatric Neuropsychology	Falmouth	(774) 392-2608
Smith, Frederick		Brockton	(781) 591-9947
Smith, Scott		Hyannis	(508) 771-3130
St. James, David		Brockton	(508) 580-2137
St. James, Paula		Brockton	(508) 580-2137
Sorensen, James		Plymouth	(508) 747-2718
Stahl, John		Taunton	(508) 822-0006
Stahl Selines, Jacqueline	Associates in Behavioral Health	Taunton	(508) 822-0006
Stone, Kenneth		Taunton	(508) 823-0304
Tessier, Wayne		New Bedford	(508) 993-8332
Torbin, Irving		Stoughton	(781) 344-5087
Uth, Rebecca Nili	Associates in Behavioral Health	Taunton	(508) 822-0006
Watt, Linda		Buzzards Bay	(508) 326-4371
Weiss, Kenneth		N. Easton	(508) 238-7766
Williams, Michael		Sandwich, Taunton	(508) 212-5730
Yamin-Brownell, Samya		S. Easton	(508) 982-4002

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Registered Nurse Clinical Specialist

REGISTERED NURSE CLINICAL SPECIALISTS	PRACTICE	CITY/TOWN	PHONE #
Abelard, Gabrielle		Stoughton	(781) 344-0057
Braun McDonald, Barbara J.		Orleans	(508) 240-0092
Broughton, Susan		New Bedford	(508) 993-1377
Brown, Margaret, PNMHCS	All Care Homecare, LLC	Stoughton, New Bedford	(781) 436-3352
Camara, Joy		Attleboro, Fall River	(508) 222 0089
Carolson, Wendy Marie		Falmouth, Rehoboth	(774) 644-5629
Chartier, Paulette		New Bedford	(508) 993-8332
Collier, Lauren		Plymouth	(508) 746-8590
Corrigan, Pamela	Limbic Resources, Inc.	Bourne	(774) 470-4535
Crouch, Shalisha Kimber		New Bedford	(781) 436-3352
Digati, Gina, PNMHCS	Psychiatric Associates	Fall River	(401) 477-4681
Goncalo-Toulan, Marylou		Fall River	(774) 644-5629
Huffman, Doreen Deborah	DLH Consulting	Dartmouth	(774) 929-7420
Karanikolas Perry, Gail		New Bedford	(508) 997-6091
Katuramu, Clare		New Bedford	(508) 992-1500
Kennedy, Adria Maria		Harwich	(508) 432-1400
Lepoer, Linda M.		E. Falmouth	(508) 566-3567
Murphy, Barbara		Provincetown, Orleans	(508) 225-1212
Niro, Carla Marie	DLH Consulting	Dartmouth	(774) 929-7420
Palmer, Linda		New Bedford	(774) 644-7550
Payette, Donald		Plymouth	(508) 746-2000
Pettigrew, Schree		Stoughton, Plymouth, New Bedford	(781) 436-3352
Plante, Susan		N. Easton	(508) 238-7766
Regan, Daniel Patrick		Stoughton	(781) 436-3352
Rusu, Laura		New Bedford	(508) 979-5557
Sawyer, Donna P.	Beth Israel Deaconess Hospital	Plymouth	(508) 732-8700
Shea, Kathleen		Mashpee	(774) 238-6043
Sorace, Jeannette		Attleboro/Fall River	(508) 222-0089
Tawakol, Katie	Boston Neuro Behavioral Assoc.	New Bedford	(508) 979-5557, Ext. 4
Viera, Susana P.	Boston Neuro Behavioral Assoc.	New Bedford	(508) 979-5557, Ext. 4
Walsh, Maureen		New Bedford	(781) 436-3352
Walsh, Maureen F.		Kingston	(781) 856-4702
Wilkinson, Eugenia		Stoughton	(781) 344-0057

Licensed Independent Clinical Social Workers

LICENSED INDEPENDENT CLINICAL SOCIAL WORKERS	PRACTICE	CITY/TOWN	PHONE #
Adams, Doreen L.	Boston Neuro-Behavioral Assoc.	New Bedford	(508) 979-5557
Almeida, Helena		New Bedford	(774) 328-5498
Almeida, Patricia	Boston Neuro-Behavioral Assoc.	New Bedford	(508) 979-5557, Ext. 3
Anderson, Amy		Plymouth	(508) 747-0624
Anzola, Robert		Centerville	(774) 274-6386

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LICENSED INDEPENDENT CLINICAL SOCIAL WORKERS	PRACTICE	CITY/TOWN	PHONE #
Austin, Lawrence		Brewster W. Yarmouth	(508) 240-7964 (508) 778-8580
Bari, Judith		W. Barnstable	(508) 362-1180
Benak, Heather J.		Hanover	(781) 826-8228
Bence, Arthur	Limbic Resources, Inc.	Bourne	(774) 470-4535
Benson, Sarah		Bourne	(508) 743-5678
Berglin, Debra		Falmouth	(774) 392-0200
Berry, Paul		W. Barnstable	(508) 362-4141
Boardman, Michelle	Healthcare Family Care Center	Fall River	(508) 679-8111
Breshin, Jerrold		Falmouth	(508) 221-4843
Bruno, Nicholas		Fall River	(774) 294-5722
Bulger, Debra		Lakeville	(508) 947-1683
Bunzick, Margaret		Orleans	(508) 742-8375
Burke, Kendra		Plymouth	(508) 746-8004
Burke, Michael M.		Provincetown	(508) 487-8300
Byers, Janis		Sandwich	(508) 888-5157
Cabral, Analia M.		New Bedford	(508) 990-0852
Coe, Barbara A.		Attleboro	(508) 431-8348
Conners, Elaine		Yarmouth	(508) 362-3930
Conward, Elizabeth	Awake Intrumind, LLC	Brockton	(857) 246-1126
Cordeiro, Wendy Severance		Fall River	(508) 272-4129
Corscadden, Raeanne Brayton		Fall River	(774) 955-4115
Coutinho, Susan		Mashpee	(774) 238-8121
Cowie, Kathleen	BNHS	Brockton	(508) 559-6699
Cruz, Maria		Plymouth Fall River	(508) 747-2718 (508) 567-1477
Cruz, Mary	East Side Counseling Services	Fall River	(508) 567-1477
Daigle, Kathleen A.		New Bedford	(508) 979-5557
d'Ambly, Linda		Taunton	(508) 823-0304
Davern, Emily		Plymouth	(508) 746-8590
Degiacomo, Christine		W. Yarmouth	(774) 470-2294
Delaney, George		Mashpee	(508) 274-6729
Desbiens, Jillian		New Bedford	(508) 999-2981
Dowick, Joseph	Common Ground Counseling	Mashpee	(508) 477-3711
Dubin, Wendy		Plymouth	(508) 746-8590
Duffy, Mary Ann	Highland Psychotherapy, Inc.	Fall River	(508) 965-9532
Durgin-King, Robin		Fall River	(508) 730-2700
Dwyer, Mary Ellen		Provincetown	(617) 306-4633
Eldridge, Molly		Brewster	(508) 240-5530
Ellison, Elizabeth	Lewis Bay Associates	Hyannis	(774) 470-4535
Fabyan, Paula	Allied Health Providers	W. Barnstable	(508) 362-1180
Falcione, Elizabeth M.	Bridgewater Pediatrics, LLC	Bridgewater	(508) 697-8116
Ferreira, Maria		Fall River	(508) 730-2225
Flannery, Karen M.		Fall River	(508) 679-4333
Garcon, Sandra	The Wholeness Center, LLC	Brockton	(508) 580-3800
Gasbard, Craig	NE Center for Psychiatry	Fall River	(508) 222-0089

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LICENSED INDEPENDENT CLINICAL SOCIAL WORKERS	PRACTICE	CITY/TOWN	PHONE #
Goldbach, Melissa		Plymouth	(508) 747-0576
Golden, Judith		Vineyard Haven	(914) 391-9123
Good, Jennifer		Taunton	(508) 822-0006
Goodman, Vanessa R.		Brockton	(781) 223-8514
Guilloteau, Jean		Brockton	(508) 857-1225
Gurney, Linda L.		New Bedford	(508) 990-0852
Hanna, Kimberly		Mashpee	(617) 347-5298
Hansen, Marta	Outer Cape Health Services	Harwich	(508) 432-1400
Hardeman, James		Plymouth	(774) 487-9545
Hardesty, Jody		New Bedford	(508) 998-1115
Hayes, Jennifer		Falmouth	(508) 495-0554
Henry, Mary Ellen		North Truro	(508) 237-2311
Hellchamp, Lauren J.		New Bedford	(774) 644-9486
Hillard, Tamara		Yarmouthport	(508) 341-5552
Howard, Janice		Pembroke	(781) 826-5333
Howell, Walter, Jr.	Awake Intrumind, LLC	Brockton	(617) 749-7484
Hyder, Alison J.		N. Chatham	(774) 216-0216
Jarvis, Scott		Fall River	(774) 294-5416
Jeffery, Kenneth		New Bedford	(508) 993-8332
Jenkins, Linda		Fall River	(508) 679-8111
Jones, Lauren		Orleans	(508) 255-4293
Jones, Robert	Orleans Psychotherapy Associates	Orleans	(508) 255-4293
Kairis, Shirley A.		Mashpee	(617) 838-6542
Kelly, Ginny		Lakeville	(508) 947-1683
Kolek, Carol		Mattapoissett	(508) 758-3754
Konkel, Robert		New Bedford	(508) 717-0212
Lamb, Andrea		Sagamore	(508) 888-5005
Lambroschino, Justine		Falmouth	(508) 317-5243
LaPorte, David		New Bedford	(508) 998-2700
Leary, Nancy J.		Dartmouth	(508) 642-2389
LeBlanc, Karen	DLH	New Bedford	(774) 929-7420
LeBlanc, Rachel		Acushnet	(508) 965-0202
Leblanc, Sharon		N. Easton	(508) 238-7766
Leigh, Virginia	BNHC	Brockton	(508) 559-6699
Letourneau, Valerie A.		New Bedford	(508) 994-0777
Lima, Rui		Fall River	(508) 345-9398
Lipstock, Diane		Fairhaven	(508) 992-1960
Livingston, Susan	Outer Cape Health Associates	Wellfleet	(508) 349-3131
Lloyd, Hannah		New Bedford	(508) 617-3296
Lochiatto, Jean		N. Easton	(508) 238-7766
Lynn, Debora G.		Brockton	(508) 580-3194
Magee, Stacy		Taunton	(508) 822-0006
Malinowski, Helen W.		Falmouth	(617) 548-6966
Massed, Pauline		New Bedford	(508) 993-8332
McCarthy, Patrick		Mattapoissett	(508) 758-3754
McGhee, Raechel		Fall River	(508) 677-2399
McIntosh-Rhodes, Katie E.		Yarmouthport	(508) 364-9082
Medyn, Susan		Westport	(781) 789-1236

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LICENSED INDEPENDENT CLINICAL SOCIAL WORKERS	PRACTICE	CITY/TOWN	PHONE #
Messier, Michelle	Changing Directions Counseling	Fall River	(508) 689-7888
Moraglia, Elaine C.		Mashpee	(508) 888-2210
Murtagh, Stephen D.		Fall River	(617) 460-7411
Neill, Georgia L.		N. Truro	(508) 237-3170
Norton, Wendy	BNHC	Brockton	(508) 559-6699
O'Brien, Thomas		Brewster	(508) 240-7964
Odgren, Lisa M.	Boston Nero Behavioral Associates, LLP	New Bedford	(508) 979-5557
O'Regan, Maureen		Orleans	(508) 255-4293
Palumbo, Anthony		Wareham	(508) 295-4529
Papaleo, Liana		W. Yarmouth	(508) 240-7964
Pereira, Joseph A.		New Bedford	(508) 735-1802
Philips, Amanda G.		New Bedford	(774) 929-7420
Pierre, Maggie		Brockton	(617) 749-7484
Poulin, Theresa R.		New Bedford	(508) 990-2077
Prior, Autumn		New Bedford	(508) 837-9587
Prior, Monda		Brewster	(508) 240-2921
Prugh, Joan		Brewster	(860) 450-9789
Queeney, Ellen		Centerville	(508) 827-7825
Raff, Amy	Southeast Clinical Collaborative	Buzzards Bay	(508) 326-4371
Renard, Brian T.		Brewster	(508) 737-9276
Riley, Brian		Fall River	(508) 677-9072
Riley, Douglas		Dartmouth	(508) 992-9376
Robert, Elisabeth		New Bedford	(508) 999-1960
Rodgers, Elisabeth		New Bedford	(508) 999-1960
Rodrigues, Manuela		Brockton Taunton	(508) 559-5093 (508) 521-9755
Rodrigues, Sara O.		Fall River	(508) 942-9948
Rollins, Elizabeth A.	Beth Israel Deaconess Hospital	Plymouth, Bourne	(508) 746-8590
Rosenthal, Augusta		Mattapoisett	(508) 758-3754
Rowley, Nancy	Limbic Resources, Inc.	Buzzards Bay	(774) 470-4535
Savino, Mark		New Bedford	(508) 993-8332
Sayward, Jill		W. Yarmouth	(617) 827-6629
Schwartz, Deborah L.		Mashpee	(508) 477-0135
Schwartz, Jeffrey L.		New Bedford	(508) 415-7218
Segersten, Marie E.	Barnstable Counseling Associates	Dennis	(508) 385-2550
Shapira, Jane T.		New Bedford	(508) 997-6091
Sherry-Pare, Catherine		Yarmouthport	(508) 362-3668
Silva, Matthew		Fall River	(508) 679-4333
Sirota, Debra		Mansfield	(508) 339-2856
Smith, Jenna Wright		Wareham	(508) 295-8622
Soares, Rui		Brockton Taunton	(508) 559-6699 (508) 521-9755
Soc, Djordje		W. Yarmouth	(508) 385-1833
Souliere, Sally	Tapestry Psychotherapy	Fall River	(774) 294-5055
Sullivan, Mary		Yarmouthport	(508) 654-0905
Sullivan, Paul		Buzzards Bay	(508) 320-2482
Sullivan, Timothy		Brockton	(508) 857-1466
Sullivan, William		Yarmouth	(508) 362-5080

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LICENSED INDEPENDENT CLINICAL SOCIAL WORKERS	PRACTICE	CITY/TOWN	PHONE #
Sutherland Nickerson, Carol		Harwich	(508) 432-5690
Swanson, Marylynn R.		W. Yarmouth	(508) 240-7964
Sylvia, Nicole		New Bedford	(508) 993-1377
Taylor, Michael L.		Brewster	(508) 240-7964, Ext. 217
Terry, Anne		Taunton	(508) 822-0006
Therault, Nicole		Plymouth	(505) 746-5900
Thoresen, Kristine		Barnstable	(508) 362-4416
Tocci, Patricia		Mattapoisett	(508) 758-3754
Trevino, Nancy J.	Charis Counseling Center	Middleboro	(508) 947-1901
Trow, Amy F.		New Bedford	(508) 971-8173
Tunney, Mary Ellen		New Bedford	(508) 985-9909
Turner, Nidhi		Dartmouth	(774) 206-1125
Unel, Aylin		Orleans	(774) 316-6599
Vaughn, Deborah		Osterville	(508) 737-9279
Vega, Rebecca	BNH	Brockton	(508) 559-6699
Vincent, Susan A.		New Bedford	(508) 763-9299
Vineyard, Hilary		Fall River	(508) 679-4333
Wagner, Kathryn	Jordan Physician Associates	Plymouth	(508) 746-2000
Weeks-Boutilier, Clara		N. Dartmouth	(508) 993-1651
Weiner, Lawrence		N. Easton	(508) 238-7766
Wiley, Nancy		Bourne	(774) 228-2609
Williams, Pamela A.		New Bedford	(508) 567-2774
Wolf, Amy		Harwich	(508) 432-1400
Woodson, Maureen	New Perspective Counseling	Stoughton	(781) 400-4182

Licensed Mental Health Counselors

LICENSED MENTAL HEALTH COUNSELORS	PRACTICE	CITY/TOWN	PHONE #
Adamec, Steven	Eastside Counseling	Fall River	(401) 644-5877
Alston, James E., Jr.		Fall River	(508) 679-4333
Amaral, Laura		New Bedford	(508) 933-8695
Andrade, Kristen		Westport	(508) 971-9893
Arroyo, Maria	Maria Arroyo LMHC at Southeast	New Bedford	(774) 325-8591
Ayotte, Jeffrey		Osterville	(508) 419-7893
Barbosa, Matthew J.	DLH Consulting & Psychiatric Srvcs	Dartmouth	(774) 929-7420
Beatty, Jane	Waquoit Healing Arts Center	E. Falmouth	(508) 540-2323
Belizaire, Rebecca		Stoughton	(781) 344-0057
Bellistri, Frank	At Ease Mental Health, Inc.	Provincetown	(617) 875-9646
Bonpietro, Shara L.		Mashpee	(413) 858-7535
Bouchard, Melanie		Fall River	(508) 679-4333
Bowden, Laura		Fall River	(508) 676-3411
Brennan, Melissa B.	DLH Consulting & Psychiatric Srvcs	Dartmouth	(774) 929-7420
Bronner, Stephanie	The Well	Bridgewater	(774) 760-0023
Cabral, Joshua		Bridgewater	(508) 697-1070
Calculator, Britnie D.	Freeing Minds	Fall River	(508) 505-7707
Calculator, Trevor	Freeing Minds	Fall River	(508) 954-9944
Campos, Jacqueline	Family Focus	New Bedford	(508) 992-1088

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LICENSED MENTAL HEALTH COUNSELORS	PRACTICE	CITY/TOWN	PHONE #
Caron, Judith		Plymouth	(508) 746-9121
Carter, Michael D.		New Bedford	(508) 971-0243
Condon, Ann P.		S. Dennis	(508) 619-7087
Costa, Eliane		Fall River	(508) 567-1477
Crompton, MaryEllen		Brockton	(508) 857-1466
Cronin, Christine H.		Lakeville	(774) 260-1971
Curran, Christopher		Bridgewater	(508) 697-8116
Cusak, Julie		Yarmouthport	(774) 722-0361
D'Amour, Phillip		New Bedford	(781) 248-0355
DeAlmeida, Paula		New Bedford	(508) 979-5557
Del Val, Jose		New Bedford	(508) 991-3401
Doely-Leonard, Comfort		W. Bridgewater	(508) 345-9025
Donly, William		Fall River	(508) 524-4362
Donovan, Kathleen		Attleboro	(508) 838-7737
Edmonds, Lillian S.	Charis Counseling Center-South	Centerville	(508) 947-1901
Fenton, Sarah E.	Southeast Clinical Collaborative	Buzzards Bay	(508) 326-4371
Fieldsmith, Susan		W. Tisbury	(508) 693-5300
Fitzgerald, Jill		Fall River	(978) 408-6446
Flax, Donna S.		Provincetown	(508) 237-1159
Fontaine, Barbara A.		Fall River	(508) 496-2428
Forman, Lisa		Taunton	(508) 822-0006
Frias, Kathleen	DLH Consulting	New Bedford	(774) 929-7420
Friedman, Adam		Bourne	(774) 836-3738
Garganese, Angela		Dartmouth	(401) 447-4665
Garriga, Christopher T.	CTG Counseling and Addiction Services	New Bedford	(508) 496-8598
Gray, Linda		Mattapoisett	(508) 538-1003
Greeley, Carol J.		E. Falmouth	(203) 910-9082
Guardia, Vincent		Yarmouthport	(508) 362-3609
Halloran, Rebecca	Limbic Resources, Inc.	Bourne	(508) 743-5678
Ham, Peter		Taunton	(508) 822-0006
Hightower-Sidney, Sherry		Stoughton	(617) 502-8821
Hoyt, Dennis	Lewis Bay Associates	Hyannis	(774) 470-4535
Hurwit, Annika		Vineyard Haven	(508) 687-9946
Jackson, Rhiannon		New Bedford	(508) 463-6649
Janes, Rebecca		Westport	(508) 636-8487
Jean-Baptiste, Chantal		Brockton	(508) 857-1225
Jennings, Deborah		W. Bridgewater	(508) 583-5588
Johnson, Alice Nichols	Harbour Counseling Associates	Plymouth	(508) 746-8886
Johnston, Gayle	Institute for Spiritual Life & Psychotherapy	Hanover	(781) 826-0011
Joubert, Steven		Hanover	(781) 826-2310
Kerr, Robert H.		Hyannis	(508) 759-3930
Knight, Henry H., Jr		Middleboro	(508) 947-1901, Ext. 9
Kujanpaa, Charlene		Lakeville	(508) 951-2890
Lamperti, Tracy		Brewster	(774) 722-5919
Laurenza, Jennifer	Center for Creative Life Solutions	Middleboro	(508) 203-6908
Leite, Paul		Brockton	(508) 494-3333
Leverone, James T.	Counseling & Personal Development	New Bedford	(508) 990-0852
Lima, Jeffrey P.	Lifting Spirits – Healing Minds, LLC	Fall River	(508) 492-7111

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LICENSED MENTAL HEALTH COUNSELORS	PRACTICE	CITY/TOWN	PHONE #
Lindor, Laurie	Multi-Cultural Counseling	Stoughton	(781) 344-3400
Lopes, Lorraine T.		Fall River	(774) 218-3222
Lucca, Salvatore	Lewis Bay Associates	Hyannis	(774) 470-4535
MacKenzie, Judith B.	Institute for Spiritual Life & Psychotherapy	Hanover	(781) 826-0011
Mackoul, Garry F.		Yarmouthport	(508) 375-0155
Manigat, Phernel	Reunited Behavioral Health Services	Brockton	(617) 964-7172
Martins, Roxanne		Fall River	(774) 263-4601
Meckler, Michelle		Nantucket	(508) 228-0721
Meehan, Tammi J.		New Bedford	(617) 797-7017
Meltzer, Donald		Hyannis	(508) 776-5417
Moran, Bonnie		Lakeville	(508) 345-3097
Moreland, Leslie	Briarpatch Pediatrics, PC	Sandwich	(508) 833-0269
Muller, Ann Marie		W. Yarmouth	(508) 778-8580, Ext. 219
Nascimento, Melissa	Soulistic Solutions	Wareham	(508) 254-9955
Nemet, Melissa	Lifting Spirits-Healing Minds, LLC	Fall River	(508) 942-2384
Pagan-Morales, Lyseloh		New Bedford	(774) 229-6680
Page, Stephanie		Mashpee	(508) 375-8776
Papadonis, Mary		Hanover	(781) 264-4047
Paquin, Stephen		Fall River	(508) 679-4333
Penta, Karen A.		Yarmouthport	(774) 289-4203
Pereira, James		Taunton	(774) 473-0067
Pina-Shemo, Celina		New Bedford	(508) 996-8800
Pinto, Jennifer		Plymouth	(508) 746-8590
Pegg, Jean		Taunton	(508) 822-1690
Post, Ryan		Fall River	(508) 679-4333
Rachmaciej, Brian		Fall River	(413) 281-8035
Rappaport, Nancy		Nantucket	(508) 783-8841
Reedy, Marilyn		Brewster	(508) 240-7964
Reilly, Meredith A.		Yarmouthport	(774) 722-9372
Richardson, Jane		New Bedford	(508) 999-4944
Rieber, Jesse		New Bedford	(508) 999-3290
Rooney, Paul	Whaling City Psych Service	New Bedford	(774) 644-2518
Rozum, Aimee		E. Falmouth	(774) 216-6522
Russell, Jeffrey S.	Counseling & Personal Development	New Bedford	(508) 990-0852
Schleich-Medeiros, Katherine		N. Dartmouth	(401) 497-7138
Segal, Barbara		Harwich	(774) 209-3145
Selines, Mathew D.		Taunton	(508) 822-0006
Shannon, Nancy		Bourne	(781) 585-8348
Simon, Robin		Attleboro, Fall River	(508) 222-0089
Smith, Jeffrey		Brewster	(508) 240-1471
Spooner, Kim		New Bedford	(508) 742-3992
Stilley, Danielle M.		Fall River	(774) 319-3947
Stunkel-Doyle, Leanne		Plymouth	(339) 788-0231
Sprinkle-Horgan, C. Krishna		Yarmouth Port	(508) 776-8779
Stravaggi, Peter M.		New Bedford	(508) 523-3001
Sullivan, Patricia		Somerset	(508) 689-7851
Sweeney, Nancy J.		S. Dennis	(508) 619-7651

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LICENSED MENTAL HEALTH COUNSELORS	PRACTICE	CITY/TOWN	PHONE #
Sweeney, Patrick		Easton	(508) 535-5535 (508) 543-3411
Tedesco-Souza, Mirta		New Bedford	(508) 324-5511
Temple, Ann		Yarmouthport	(508) 375-0609
Teves-Benevides, Catarina		W. Bridgewater	(508) 933-7242
Thomas, Shawn C.	East Side Counseling	Fall River	(401) 601-1641
Tidd, Erica T.		Carver	(508) 591-0170
Thorne, Anke C.	Institute for Spiritual Life & Psychotherapy	Hanover	(781) 826-0011
Tubach, Douglas S.	Christian Counseling Group	New Bedford	(508) 496-0007
Viegas, David		New Bedford	(508) 993-8332
Viera, Marc		New Bedford	(508) 993-8332
Vinagre, Rosa		New Bedford	(508) 965-9188
Wangerman, Susan		Orleans	(508) 255-3866

Wannie, Adam		W. Yarmouth	(508) 340-0847
Weintraub, Patrick	Patrick Weintraub LMHC, Inc.	Middleboro	(631) 672-1331
Wells, Kristen A.		New Bedford	(774) 644-2765
Whittlesey, Linda		Marstons Mills	(508) 428-3698

Licensed Marriage and Family Therapists

LICENSED MARRIAGE AND FAMILY THERAPISTS	PRACTICE	CITY/TOWN	PHONE #
Anzola, Robert		Centerville	(774) 274-6386
Aristilde-Calixte, Tamarra		Brockton	(774) 269-2459
Bacdayan, Pearl		Dartmouth	(508) 990-9922
Berry, Paul		W. Barnstable	(508) 362-4141
Caron, Judith		Plymouth	(508) 746-9121
Foley, Shannon		New Bedford	(508) 998-1115
Hodgson, Jill E.		New Bedford	(774) 425-7018
Hoyt, Dennis		Hyannis	(774) 470-4535
MacAllister, Marie		Hanover	(781) 249-4844
Seadale, Colleen		Edgartown	(774) 563-9717
Stravaggi, Peter M.		New Bedford	(508) 523-3001
Taira, Ann J.		Brockton	(781) 385-0549

Licensed Alcohol Drug Abuse Counselor

LICENSED ALCOHOL DRUG ABUSE COUNSELOR	PRACTICE	CITY/TOWN	PHONE #
Fortes III, John	Burns & Fortes Consulting, LLC	New Bedford	(508) 991-3105
Gayoski, Kathleen Mary	Eagle Feather Healing Arts	Wareham	(508) 245-2860
Gonsalves, Mark		New Bedford	(508) 264-6125
Qualls, Venita		Taunton	(978) 398-8780
Sylvia, Michael		New Bedford	(508) 264-9447

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COMMUNITY SUPPORT PROGRAM (CSP)

Community Support Program (CSP) provides an array of services delivered by a community-based, mobile, multidisciplinary team of professionals and paraprofessionals. This program provides essential services for Members with a long-standing history of psychiatric or substance use disorders and to their families, or to Members who are at varying degrees of increased medical risk, or to children/adolescents who have behavioral health issues challenging their optimal level of functioning in the home/community setting.

In general, a Member who can benefit from CSP services has a disorder that has required hospitalization or has resulted in serious impairment with a risk of hospitalization. CSP services are used to prevent hospitalization. They are designed to respond to the needs of the individuals who pattern of utilization of services or clinical profile indicates high risk of readmission into 24-hour treatment settings. These services are designed to be maximally flexible in supporting individuals who are unable to independently access and sustain involvement with needed services.

These outreach and supportive services are directed toward adults, children, and adolescents and vary according to duration, type, and intensity of services depending on the changing needs of each individual. Community Support Services are expected to complement other services already in place for the individual.

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Services Program)

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Arbour Counseling	W. Yarmouth	(774) 470-2294	
Bay State Community Services	Plymouth	(508) 830-3444	
Bay View Associates, South Shore Mental Health	Plymouth Wareham	(508) 862-0514 (508) 295-3600	
Community Counseling of Bristol County	Taunton New Bedford Attleboro Fall River Brockton Plymouth	(508) 828-9218 (508) 999-4968, Ext. 2 (508) 222-8812, Ext. 3 (508) 672-4022 (508) 583-4252 (508) 732-0161	
Fairwinds - Nantucket's Counseling Center	Nantucket	(508) 228-2689	
Family Continuity Program (FCP)	Hyannis Plymouth	(508) 862-0273 (508) 747-6762	
Gosnold	Falmouth	(508) 540-6550, Ext. 5222	Members discharged from ATS only
High Point Treatment Center	Brockton Middleboro New Bedford Plymouth Taunton	(508) 638-6000 (774) 213-8358 (508) 992-1500 (508) 224-7705 (508) 823-5291	
Luminosity Behavioral Health Services	Brockton	(781) 344-0102	
Northeast Health Services	Brockton	(508) 586-2660	
Pyramid Builders Counseling	Brockton	(508) 584-5400	
SSTAR	Fall River	(508) 324-7763, Ext. 3258	

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RECOVERY SUPPORT NAVIGATOR (RSN)

Recovery Support Navigator (RSN) services are staffed by paraprofessionals that provide care management and system navigation supports to Members with a diagnosis of substance use disorder and/or co-occurring mental health disorders. The purpose of RSN services is to engage Members as they present in the treatment system and support them in accessing treatment services and community resources.

Members can access RSN services based on medical necessity and/or a referral by a medical or behavioral health provider, Community Partner (CP), or other care manager, that has contact with the Member and is able to identify the need for RSN services.

RSN services are appropriate for Members with substance use disorder and/or co-occurring disorders who are in need of additional support in remaining engaged in treatment; identifying and accessing treatment and recovery resources in the community including prescribers for addiction and psychiatric medications; and/or developing and implementing personal goals and objectives around treatment and recovery from addiction and/or co-occurring disorders. The RSN explores treatment recovery options with the Member, helps clarify goals and strategies, provides education and resources, and assists Members in accessing treatment and community supports. The RSN is not responsible for a Member's comprehensive care plan or medical or clinical service delivery, but supports the Member in accessing those services and participates as part of the overall care team when appropriate.

The RSN service is based within a Licensed Behavioral Health Outpatient Clinic or an Opioid Treatment Center, and RSNs can be deployed to any setting.

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Services Program)

PROVIDER	CITY/TOWN	PHONE NUMBER	CONTACT PERSON/COMMENT
Arbour Counseling Center, Fall River	Fall River	(508) 678-2833	Ages 18-64
Bay State Community Services	Plymouth	(808) 830-3444	
Community Counseling of Bristol County	Taunton	(508) 977-8100	
Fairwinds Nantucket Counseling	Nantucket	(508) 228-2689	
Family Continuity	Plymouth, Hyannis	(508) 844-4498	
Gandara	Brockton	(508) 323-6670	
Gifford Street Wellness Center	New Bedford	(508) 999-3126	
Gosnold	Falmouth	(508) 540-6550, Ext. 5409	Ages 18+
Habit OpCo	Brockton Fall River E. Wareham S. Yarmouth Taunton	(508) 586-6300 (508) 676-1307 (508) 295-7990 (508) 398-5155 (508) 880-1598	Ages 18+
High Point Treatment Center	Middleboro	(774) 213-8394	
Luminosity Behavioral Health Services	Brockton	(781) 344-0102	
Martha's Vineyard Community Services	Vineyard Haven	(508) 693-7900, Ext. 310	
Stanley Street Treatment Resources, Inc. (SSTAR)	Fall River	(508) 324-3500	Ages 18+
Steppingstone, Inc.	Fall River	(508) 679-0033	

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RECOVERY COACH (RC)

Recovery Coaches (RCs) are individuals currently in recovery who have lived experience with addiction and/or co-occurring mental health disorders and have been trained to help their peers who have a similar experience to gain hope, explore recovery, and achieve life goals. RCs are actively engaged in their own personal recovery and share real-world knowledge and experience with others who are on their own recovery path. RCs share their recovery story and personal experiences in an effort to establish an equitable relationship and support Members in obtaining and maintaining recovery.

The primary responsibility of RCs is to support the voices and choices of the Members they support, minimizing the power differentials as much as possible. The focus of the RC role is to create a relationship between equals that is non-clinical and focused on removing obstacles to recovery; linking Members to the recovery community and serving as a personal guide and mentor. The RC will work with the Member to develop a Wellness Plan that orients the activities of the RC service.

Members can access RC services based on medical necessity and a referral by a medical or behavioral health provider, Community Partner (CP), or other care manager who has contact with the Member and is able to identify the need for RC services.

RCs are employed by an organization that is able to provide supervision, an organizational culture that supports fidelity to the model, and an environment that is conducive to the needs of RCs and the Members they serve. The RC service is based within a Licensed Behavioral Health Outpatient Clinic or Opioid Treatment Center, and RCs can be deployed to any setting.

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Services Program)

PROVIDER	CITY/TOWN	PHONE NUMBER	CONTACT PERSON/COMMENT
Bay State Community Services	Plymouth	(808) 830-3444	
Community Counseling of Bristol County	Taunton	(508) 977-8100	
Fairwinds Nantucket Counseling	Nantucket	(508) 228-2689	
Family Continuity	Plymouth, Hyannis	(508) 844-4498	
Gandara	Brockton	(508) 323-6670	
Gifford Street Wellness Center	New Bedford	(508) 999-3126	
Gosnold	Falmouth	(508) 540-6550, Ext. 5409	Ages 18+
Habit OpCo	Brockton Fall River E. Wareham S. Yarmouth Taunton	(508) 586-6300 (508) 676-1307 (508) 295-7990 (508) 398-5155 (508) 880-1598	Ages 18+
High Point Treatment Center	Middleboro	(774) 213-8394	Ages 18+
Luminosity Behavioral Health Services	Brockton	(781) 344-0102	
Martha's Vineyard Community Services	Vineyard Haven	(508) 693-7900, Ext. 310	
Stanley Street Treatment Resources, Inc. (SSTAR)	Fall River	(508) 324-3500	Ages 18+
Steppingstone, Inc.	Fall River	(508) 679-0033	

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COMMUNITY SUPPORT PROGRAM FOR PEOPLE EXPERIENCING CHRONIC HOMELESSNESS (CSPECH)

The Community Support Program for People Experiencing Chronic Homelessness (CSPECH) provides support services to Members who are experiencing chronic homelessness (as defined by the Department of Housing and Urban Development (HUD), and are either living in a "Housing First" program or who are receiving extensive outreach in an attempt to recruit them into a Housing First program. CSPECH is a community-based service coordination and support program that coordinates the behavioral health needs and community tenure sustainment needs of these MBHP Members.

Community-based service coordination and support services such as CSPECH are intended to maximize the ability of Members who are experiencing chronic homelessness to attain and maintain permanent housing and tenure within the community. Providing low-threshold, high-support services to Members who are chronically homeless and living in a Housing First program such as CSPECH has been shown to significantly increase the likelihood they will be successful in achieving permanency within the community while reducing reliance on acute care services.

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Services Program)

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Community Counseling of Bristol County	Taunton	(508) 942-5957	Ages 18 and older
Duffy Health Center	Hyannis	(508) 771-9599	Ages 19 and older
Steppingstone, Inc.	Fall River	(508) 679-0033	Ages 19 and older

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APPLIED BEHAVIOR ANALYSIS (ABA)

Applied Behavior Analysis (ABA) is a service that provides for the performance of behavioral assessments; interpretation of behavior analytic data; development of a highly specific treatment plan; supervision and coordination of interventions; and training other interveners to address specific objectives or performance goals in order to treat challenging behaviors that interfere with the youth's successful functioning. ABA includes services provided by two different sets of credentials; licensed, applied behavior analyst and behavior technician/paraprofessional. It is delivered by one or more members of a team of qualified providers consisting of professional and paraprofessional staff.

Access to Service: Direct referral- does not need to be evaluated by an Emergency Service Provider (ESP)

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Amego, Inc.	Attleboro	(978) 232-2599	
Bay Coast Behavioral, LLC	Fall River	(774) 294-5722	
Beacon ABA Services, Inc.	N. Dartmouth Rockland	(774) 206-6961 (781) 421-3446	
Behavioral Connections	Bridgewater New Bedford	(508) 807-4996 (508) 994-3000	
Brightening Horizons Autism Treatment	New Bedford	(508) 264-0628	
Carrie Legeyt, BCBA	Plymouth	(774) 487-1388	
Center for Autism and Related Disorders	S. Yarmouth	(508) 694-0101	
Children Making Strides	Pocasset, Fall River, Plymouth	(508) 563-5767	
Coastal ABA, LLC	Duxbury	(617) 620-8588	
Italian Home for Children	E. Freetown	(617) 524-3116	
KBC Dynamics	Marshfield	(508) 965-5778	
May Institute, Inc.	Fall River	(508) 678-0041	
Northeast Family Services	N. Dartmouth	(774) 206-1125	
Positive Behavioral Solutions (a.k.a. Southcoast Autism Center)	Fairhaven Fall River	(508) 997-1311	
Positive Synergy Corporation	Seekonk	(508) 617-8396	
Pride, Inc.	Taunton	(508) 823-7134	
Propel ABA, LLC	Hanover	(781) 856-4509	
Proven Behavioral Solutions	Norwell, Plymouth	(781) 290-3886	
Reach Education Services	E. Sandwich	(508) 932-8526	
Sargent Child & Family Services	Kingston	(617) 930-2721	
South Bay Community Services	Attleboro Brockton Brockton Mashpee Swansea	(508) 223-4691 (508) 559-0473 (508) 580-4691 (508) 760-1475 (508) 324-4202	
Southeastern ABA, LLC	Hanson	(617) 653-5811	
Stonebridge Behavioral Services, LLC	Plymouth	(508) 287-8692	
The Arc of Bristol County	Attleboro	(508) 226-1445	

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INTENSIVE CARE COORDINATION (ICC)

ICC is a wraparound service delivered by a Community Service Agency (CSA). This service provides Care Coordination for youth under the age of 21 who have been diagnosed with a serious emotional disturbance (SED). A Care Coordinator works with the youth, family/guardian, supports, providers, schools, state agencies, and others who play a key role in the youth's life. The Care Coordinator works with those identified to create a care planning team for the youth, and together this team comes up with an Individual Care Plan to address the youth's needs and support the goals identified by the youth and family/caregiver.

Access to Service: Direct access - referrals are made through any individual or agency (i.e., self, provider, state agency, school, etc.).

PROVIDER	CITY/TOWN/ AREA OFFICE	PHONE NUMBER	LINGUISTIC CAPACITY SPECIALTY POPULATIONS
BAMSI	Brockton	(508) 587-2579, Ext. 30	- Cape Verdean Creole - Haitian Creole - Spanish
Bay State Community Services	Plymouth	(508) 830-3444, Ext. 321	- Spanish - Portuguese - Cape Verdean Creole - Haitian Creole
Child & Family Services	New Bedford	(508) 990-0894	- Spanish - Portuguese - Cape Verdean Creole
Community Counseling of Bristol County, Inc.	Taunton	(508) 828-9112, Press 5	- Portuguese - ASL - Spanish - Haitian Creole
Family Service Association	Fall River	(774) 627-1149	- Spanish - Portuguese - Khmer - Cape Verdean Creole
Justice Resource Institute	Yarmouthport, Nantucket	(888) 889-8902	- Portuguese
The Learning Center for the Deaf, Walden School	Statewide	(508) 875-9529 Two videophones; (774) 999-0949 and (774) 406-3723	- ASL ▪ Specialty CSA for deaf and hard of hearing population

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

FAMILY SUPPORT AND TRAINING (FS&T)

FS&T provides a structured, one-to-one, strength-based relationship between a Family Support and Training Partner and a parent/caregiver of a youth under the age of 21. The purpose of this service is for resolving or ameliorating the youth's emotional and behavioral needs by improving the capacity of the parent/caregiver to parent the youth. FS&T aims to improve the youth's functioning in the community or support the youth's return to the community via work with the caregiver. Services may include education; assistance in navigating the child-serving systems (DCF, education, mental health, juvenile justice, etc.); fostering empowerment, including linkages to peer/parent support and self-help groups; assistance in identifying formal and community resources (e.g., after-school programs, food assistance, summer camps, etc.); and support, coaching, and training for the parent/caregiver.

Access to Service: Referrals are made solely through one of the Clinical Hub Services of Intensive Care Coordination, In-Home Therapy, or Outpatient Therapy.

PROVIDER	CITY/TOWN/ AREA OFFICE	PHONE NUMBER	LINGUISTIC CAPACITY SPECIALTY POPULATIONS
BAMSI	Brockton	(508) 587-2579, Ext. 30	- Spanish - Haitian Creole - French
Bay State Community Services	Plymouth	(508) 830-3444, Ext. 321	- Spanish - French - ASL
Child & Family Services	New Bedford	(508) 990-0894	- Spanish - Portuguese
Community Counseling of Bristol County, Inc.	Taunton	(508) 828-9112, Press 5	- ASL - Spanish - Portuguese - Haitian Creole
Family Service Association of Greater Fall River	Fall River	(774) 627-1149	- Spanish - Portuguese - Cape Verdean Creole
Justice Resource Institute	Yarmouthport, Nantucket	(508) 771-3156, Ext. 2675	- Spanish - ASL
The Learning Center for the Deaf, Walden School	Statewide	(508) 875-9529 Two videophones; (774) 999-0949 and (774) 406-3723	- ASL ▪ Specialty CSA for deaf and hard of hearing population

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IN-HOME BEHAVIORAL SERVICES (IHBS)

In-Home Behavioral Services addresses a youth's (under the age of 21) behaviors that interfere with successful functioning in the community, and the services are delivered by one or more members of a team consisting of professional and paraprofessional staff via a combination of *Behavior Management Therapy* and *Behavior Management Monitoring*.

Behavior Management Therapy includes a behavioral assessment (observing the youth's behavior, antecedents of behaviors, and identification of motivators) and the development of a highly specific behavior plan with interventions that are designed to diminish, extinguish, or improve specific behaviors related to the youth's behavioral health condition(s). Supervision and coordination of interventions, and training other interveners to address specific behavioral objectives or performance goals are provided.

Behavior Management Monitoring includes implementation of the behavior plan developed by the Behavior Management Therapist as well as monitoring of the youth's behavior and reinforcing implementation of the behavior plan by the caregiver(s). Also included is progress reporting back to the Behavior Management Therapist on implementation of the behavior plan and progress toward behavioral objectives or performance goals so that the behavior plan may be modified as needed.

Access to Service: Referrals are made solely through one of the Clinical Hub Services of Intensive Care Coordination, In-Home Therapy, or Outpatient Therapy.

PROVIDER	CITY/TOWN	PHONE NUMBER	LINGUISTIC CAPACITY SPECIALTY POPULATIONS
Bay Coast Behavioral	Fall River	(774) 294-5722	- Portuguese
Beacon ABA Services, Inc.	North Dartmouth	(508) 478-0207	- Spanish
Gandara Mental Health Center	New Bedford	(774) 406-4620 (508) 232-6670	- Latino specialty ▪ Under the age of 21
Justice Resource Institute (JRI)	Taunton Yarmouthport Nantucket	(508) 828-1308 (508) 771-2402 (508) 771-3156	
The May Institute	Fall River	(508) 678-0041 (781) 437-1384	- Spanish - Portuguese ▪ Autism Spectrum Disorders
Northeast Family Services	Dartmouth	(774) 206-1125	- Cape Verdean Creole - Haitian Creole - Hmong - Spanish
South Bay Community Services	Plymouth Brockton Attleboro Mashpee Swansea Referral Lines:	(508) 830-0000 (508) 580-4691 (508) 223-4691 (508) 760-1475 (508) 324-1060 (800) 244-4691 (508) 427-5362	- Portuguese - Spanish - Haitian Creole ▪ Autism Spectrum Disorders
Toward Independent Living & Learning, Inc.	Mansfield	(781) 302-4640	

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THERAPEUTIC MENTORING SERVICES (TM)

TM services are provided to youth (under the age of 21) in any setting where the youth resides, such as the home (including foster homes and therapeutic foster homes), and in other community settings such as school, child care centers, or respite settings. TM offers structured, one-to-one, strength-based support services between a therapeutic mentor and a youth for the purpose of addressing daily living, social, and communication needs. Therapeutic Mentoring services include supporting, coaching, and training the youth in age-appropriate behaviors, interpersonal communication, problem-solving and conflict resolution, and relating appropriately to other children and adolescents, as well as adults, in recreational and social activities. TM promotes a youth's success in navigating various social contexts, learning new skills, and making functional progress in the community.

Access to Service: Referrals are made solely through one of the Clinical Hub Services of Intensive Care Coordination, In-Home Therapy, or Outpatient Therapy.

PROVIDER	CITY/TOWN	PHONE NUMBER	LINGUISTIC CAPACITY SPECIALTY POPULATIONS
Abelard Psychotherapy	Stoughton	(781) 344-0057	
Arbour Counseling	Fall River West Yarmouth	(508) 678-2833 (774) 470-2294	- Spanish - French
BAMSI	Brockton	(508) 408-8649	- Spanish - Haitian Creole - Cape Verdean Creole ▪ DCF/DYS-involved youth ▪ Transitioning from foster care
Bay State Community Services	Plymouth	(508) 830-3444	- French - Spanish - Tagalog (Filipino)
Child & Family Services	New Bedford	(508) 742-3887	- Spanish - Portuguese - Haitian Creole - Cape Verdean - Khmer - Beginner ASL ▪ DBT ▪ Trauma ▪ DYS
	Fall River	(508) 676-5708	
	Hyannis	(508) 778-1839	
Community Counseling of Bristol County, Inc.	Taunton	(508) 977-8129	- Portuguese - Spanish
Fairwinds-Nantucket's Counseling Center	Nantucket	(508) 228-2689	▪ Spanish
Family Continuity	Hyannis Plymouth	(508) 862-0600 (508) 747-6762	- Portuguese - Spanish
Family Service Association of Greater Fall River	Fall River	(508) 730-138, Ext. 3709	▪ Portuguese ▪ Spanish ▪ Transition-age youth ▪ DCF/DYS youth ▪ Gang-involved

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PROVIDER	CITY/TOWN	PHONE NUMBER	LINGUISTIC CAPACITY SPECIALTY POPULATIONS
Fuller Hospital	Attleboro	(508) 838-4193 Referral Fax: (508) 838-2303	- Haitian Creole - Spanish ▪ BPD ▪ DBT and CBT Trauma-informed care ▪ substance use disorder ▪ acute and chronic mental health problems ▪ Higher level of care (HLOC) young mothers ▪ step-downs
Gandara Mental Health Center	New Bedford Brockton	(508) 237-6670 (508) 941-0005	- French - Spanish
High Point Treatment Center	Brockton New Bedford Plymouth Taunton	(508) 742-4420 Central Intake (508) 408-6159 (774) 213-8340	- Portuguese - Spanish ▪ Substance use disorders
Justice Resource Institute	Taunton Yarmouthport Attleboro	(508) 207-8819 (508) 771-2402 (508) 222-7525	- Portuguese - Cape Verdean - *Brazilian (Portuguese, Haitian Creole and Spanish on Martha's Vineyard) ▪ DBT ▪ Trauma ▪ DYS
Kaleidoscope Family Solutions Massachusetts, Inc.	Mansfield	(774) 331-8227	
The Key Program	Fall River	(508) 675-0686	- Spanish ▪ Male mentors
Luminosity Behavioral Health	Brockton	(781) 344-0102, Ext. 103	- Cape Verdean Creole - Portuguese - Spanish
Martha's Vineyard Community Services	Martha's Vineyard	(508) 693-7900	- Portuguese - Spanish
Mass Mentor	Hyannis Taunton New Bedford	(508) 862-2639 (508) 824-1355, Ext. 13 (508) 824-1355, Ext. 15	- Portuguese - Spanish ▪ Autism spectrum ▪ Foster care involvement ▪ Special education needs ▪ Male TMs ▪ DYS-Involved youth - Transitioning home from residential placement

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

PROVIDER	CITY/TOWN	PHONE NUMBER	LINGUISTIC CAPACITY SPECIALTY POPULATIONS
New Life Counseling	Randolph serving Southeast Members	(781) 986-4800	- English - Haitian Creole - Mandarin - Cantonese - Cape-Verdean Creole - Portuguese
Northeast Family Services	Dartmouth	(774) 206-1125	- Portuguese - Spanish - Italian
Pyramid Builders Counseling	Brockton	(508) 584-5400	- Cape Verdean Creole - Haitian Creole - Spanish
South Bay Community Services	Intake Lines: Plymouth Brockton Attleboro Mashpee Swansea	(508) 427-5362 1-800-244-4691 (508) 830-0000 (508) 527-1007 (508) 223-4691 (508) 760-1475 (508) 324-1060	- Haitian Creole - Portuguese - Spanish
South Shore Behavioral Health Clinic	Lakeville	(781) 878-8340	
South Shore Mental Health	Plymouth	(857) 939-3613	- Haitian Creole - Vietnamese - Cape Verdean Creole - French
St. Vincent's Home	Fall River	(508) 235-3291	- Spanish - Portuguese ▪ DCF/DMH-involved youth ▪ Transitioning back into the home ▪ Special education services
Trauma to Wellness, Inc.	Brockton	(508) 559-1792	
Unlimited Behavioral Health Services	Brockton	(508) 510-5940	- Cape Verdean Creole - Spanish - Russian - Portuguese

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

IN-HOME THERAPY SERVICES (IHT)

In-Home Therapy Services are delivered by one or more members of a team consisting of professional and paraprofessional staff, offering a combination of medically necessary In-Home Therapy and Therapeutic Training and Support.

In-Home Therapy is a structured, consistent, strength-based, therapeutic relationship between a licensed clinician and the youth and family for the purpose of treating the youth's behavioral health needs, including improving the family's ability to provide effective support for the youth to promote his/her healthy functioning within the family. Interventions are designed to enhance and improve the family's capacity to improve the youth's functioning in the home and community and may prevent the need for the youth's admission to an inpatient hospital, psychiatric residential treatment facility or other treatment setting.

Access to Service: Direct access - referrals are made through any individual or agency (i.e., self, provider, state agency, school, etc.).

PROVIDER	CITY/TOWN	PHONE NUMBER	LINGUISTIC CAPACITY SPECIALTY POPULATIONS
Abelard Psychotherapy, LLC	Stoughton	(781) 344-0057	- Haitian Creole - Portuguese - Spanish
Arbour Counseling Services	Fall River West Yarmouth	(508) 678-2833 (774) 470-2294 Referrals: (617) 782-0505	- Cape Verdean Creole - Portuguese - Spanish
BAMSI	Brockton	(508) 408-8670, Ext. 49	- Spanish - Haitian Creole - Cape Verdean Creole - Portuguese
Bay Coast Behavioral, LLC	Fall River	(774) 294-5722 (781) 817-0654	
Bay State Community Services	Plymouth	(508) 830-3444, Ext. 316	
Child & Family Services	New Bedford	(508) 990-0894 (508) 742-3937	<i>New Bedford Site</i> - Spanish - Haitian Creole
	Fall River	(508) 676-5708	<i>Fall River Site</i> - Spanish
	Hyannis	(508) 778-1839	- Portuguese
Community Counseling of Bristol County, Inc.	Taunton	(508) 977-8129	- Portuguese - Spanish ▪ Early childhood consult available
Fairwinds-Nantucket's Counseling Center	Nantucket	(508) 228-2689	- Korean - Spanish

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

PROVIDER	CITY/TOWN	PHONE NUMBER	LINGUISTIC CAPACITY SPECIALTY POPULATIONS
Family Continuity Programs (FCP)	Hyannis, Plymouth	(508) 862-0600 (508) 747-4400 <ul style="list-style-type: none"> ▪ Translator use as appropriate ▪ Spanish-speaking therapist with Autism spectrum specialty
Family Service Association of Greater Fall River	Fall River	(508) 678-7542, Ext. 3208	- Spanish - Portuguese
Fuller Hospital	Attleboro	(508) 838-4193	- French - Mandarin - Portuguese <ul style="list-style-type: none"> ▪ BPD ▪ DBT and CBT-Trauma informed care ▪ substance use disorder ▪ acute and chronic mental health problems ▪ step-downs ▪ DV ▪ autism spectrum disorders
Gandara Mental Health Center	Brockton, New Bedford	(508) 237-6670	
High Point Treatment Center	Brockton New Bedford Plymouth Taunton	(508) 742-4420 Central Intake: (508) 408-6159 (774) 213-8340	- Spanish - Portuguese <ul style="list-style-type: none"> ▪ Substance use disorder
Kaleidoscope Family Solutions Massachusetts, Inc.	Mansfield	(774) 331-8227	
Justice Resource Institute	Taunton Attleboro Yarmouthport	(508) 207-8819 (508) 222-7525 (508) 771-2402	<ul style="list-style-type: none"> ▪ DBT ▪ Trauma ▪ DYS
Luminosity Behavioral Health	Brockton	(781) 344-0102, Ext. 103	- French - Haitian Creole - Portuguese - Spanish
Martha's Vineyard Community Services	Martha's Vineyard	(508) 693-7900	
New Life Counseling	Randolph serving Southeast Members	(781) 986-4800	- English - Haitian Creole - Mandarin - Cantonese
Northeast Family Services	Dartmouth	(774) 206-1125	- Haitian Creole - Spanish

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

PROVIDER	CITY/TOWN	PHONE NUMBER	LINGUISTIC CAPACITY SPECIALTY POPULATIONS
Pyramid Builders Counseling	Brockton	(508) 584-5400	- Cape Verdean Creole - Spanish - Haitian Creole
South Bay Community Services	Intake Lines: Mashpee Plymouth Attleboro Brockton Swansea	(508) 427-5362 1-800-244-4691 (508) 830-0000 (508) 527-1007 (508) 223-4691 (508) 760-1475 (508) 324-0328	- Spanish - Cape Verdean Creole - Cantonese * contact specific site for language details
South Shore Behavioral Health Clinic	Norwell Lakeville	(781) 878-8340	
South Shore Mental Health (Bayview Associates)	Plymouth	(857) 939-3613	- ASL - Spanish - French
St. Vincent's Home	Fall River	(508) 679-8511	- Spanish - Portuguese ▪ DCF/DMH-involved ▪ Transitioning back into the home ▪ Special education services
Trauma to Wellness, Inc.	Brockton	(508) 559-1792	

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

COMMUNITY-BASED ACUTE TREATMENT (CBAT) FOR CHILDREN AND ADOLESCENTS

Community-Based Acute Treatment (CBAT) is provided to children/adolescents who require a 24-hour-a-day, seven-day-a-week, staff-secure (unlocked) group setting. For children and adolescents with serious behavioral health disorders, CBAT provides therapeutic intervention and specialized programming in a controlled environment with a high degree of supervision and structure. Intensive therapeutic services include, but are not limited to, daily medication monitoring; psychiatric assessment; nursing availability; Specializing (as needed); individual, group, and family therapy; case management; family assessment, and consultation; discharge planning; and psychological testing as needed. Active family/caregiver involvement through family therapy, a key element of treatment, is expected. CBAT may be used as an alternative to, or transition from, inpatient services.

Access to Service: ESP (Emergency Service Program) evaluation required Child/Adolescent:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Attleboro Center	Attleboro	(508) 223-4125 (508) 226-6031	Ages 12-18 Free-standing, 10 beds
McLean Hospital	Middleborough	(774) 419-1100	Ages 13-19 21 beds
New Bedford Child and Family Services	New Bedford	(508) 984-4175	Ages 4-17 9 beds

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

INTENSIVE COMMUNITY-BASED ACUTE TREATMENT (ICBAT) FOR CHILDREN AND ADOLESCENTS

The Intensive Community-Based Treatment (ICBAT) provides the same services as Community-Based Acute Treatment (CBAT) but of higher intensity, including more frequent psychiatric evaluation and medication management and a higher staff-to-patient ration. ICBAT is an alternative to inpatient hospitalization and is not used as a step-down placement following discharge from a locked, 24-hour setting.

Access to service: ESP (Emergency Service Program) evaluation required Child/Adolescent:

PROVIDERS	CITY/TOWN	PHONE NUMBER	CONTACT PERSON	COMMENTS
Walker, Inc.	Needham*	(781) 449-4500 Pager: (781) 409-4995	Intake Staff	Ages 2-14, Co-ed Bed Capacity = 16 (Combined ICBAT and CBAT)
Wayside Youth and Family Support Network	Framingham*	(508) 561-4463	Intake Staff	Ages 12-18
Y.O.U., Inc. – Cottage Hill	Baldwinville*	(508) 849-5640	Intake Staff	Children (ages 7-18)

****Not in Southeast region***

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

DIALECTICAL BEHAVIOR THERAPY (DBT)

Dialectical Behavior Therapy (DBT) is a structured outpatient treatment as defined by Marsha Linehan, PhD (Linehan, et. al., *Cognitive-Behavioral Treatment of Borderline Personality Disorder*, New York: Guilford Press, 1993) which combines strategies from behavioral, cognitive, and other supportive psychotherapies. DBT services encompass individual therapy, DBT skills group, therapeutic consultation to the Member on the telephone, and the therapists' internal consultation meeting(s). Through an integrated treatment team approach to services, DBT seeks to enhance the quality of the Member's life through group skills training and individual therapy with a dialectical approach of support and confrontation.

DBT is available for adults who meet the DSM-V diagnosis for borderline personality disorder and who exhibit chronic para-suicidal behaviors.

DBT is also available for adolescents who meet three of the nine DSM-V criteria for borderline personality disorder and who exhibit suicidal or self-injurious behaviors.

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Service Program)

Child/Adolescent:

PROVIDERS	CITY/TOWN	PHONE NUMBER	COMMENTS
South Shore Mental Health	Marshfield	(781) 834-7433	

Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
South Shore Mental Health	Marshfield	(781) 834-7433	

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

PSYCHIATRIC INTENSIVE OUTPATIENT PROGRAM (PIOP)

The Psychiatric Intensive Outpatient Program (PIOP) provides mental health or substance use disorder services which are time limited, multidisciplinary, multimodal structured treatment in an outpatient setting. Such programs are less intensive than a partial hospital program or day treatment (e.g., may not always include medical oversight and medication evaluation and management) but significantly more intensive than outpatient psychotherapy and medication management.

This level of care may be used to intervene in a complex or refractory clinical situation which would otherwise result in a higher level of care. Clinical interventions available should include modalities typically delivered in office-based settings, such as individual, couple, and family psychotherapy, group therapies, medication management and psycho-educational services. Frequency should occur based on individual needs.

Access to Service: Direct referral - does not need to be evaluated by an ESP (Emergency Service Program)

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Advocates Community Counseling, Inc.	Framingham*	(508) 661-2020	IOP for Deaf/Hard of Hearing Members
North Suffolk Mental Health Association	Chelsea*	(617) 889-3300	
South Shore Mental Health	Quincy*	(617) 847-1950	
Walden Behavioral Care, LLC	Hyannis	(508) 796-5797 (888) 791-0004	IOP for MBHP, Steward, Partners, and C3 Members Ages 11-17

****Not in Southeast region***

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

PSYCHIATRIC DAY TREATMENT PROGRAM (PDTP) FOR ADULTS AND ADOLESCENTS

Psychiatric Day Treatment provides a coordinated set of individualized, integrated, and therapeutic support services to those with psychiatric disorders, who need more active or inclusive treatment than is typically available through traditional outpatient mental health services.

While less intensive than partial hospitalization, day treatment is an intensive, clinical program that includes diagnostic, medical, psychiatric, substance-use, psychosocial, and adjunctive treatment modalities in a structured setting. Day Treatment programs provide rehabilitative, pre-vocational, educational and life-skill services to promote recovery and attain adequate community functioning, with focus on peer socialization and group support.

Access to Service: Direct referral - does not need to be evaluated by an ESP (Emergency Service Program)

Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Brockton Area Multi-Services, Inc. (BAMSI)	Brockton	(508) 587-5594	
Pathways (Community Counseling of Bristol County)	Taunton	(508) 823-6124	Enhanced Day Treatment
Seven Hills Behavioral Health	New Bedford	(508) 996-3147	
South Bay Community Services	Plymouth Brockton Mashpee Swansea	(508) 830-0000 (508) 521-1020 (508) 760-1475, Ext. 1932 (508) 324-4202	Enhanced Day Treatment Enhanced Day Treatment Enhanced Day Treatment

Adolescent:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Seven Hills Behavioral Health	New Bedford	(508) 996-3147	

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

PARTIAL HOSPITALIZATION PROGRAM (PHP)

Partial Hospitalization is a non-residential treatment program that may or may not be hospital-based. The program provides clinical, diagnostic, and treatment services on a level of intensity equal to an inpatient program, but on less than a 24-hour basis. These services include therapeutic milieu, nursing, psychiatric evaluation and medication management, group and individual/family therapy, psychological testing, vocational counseling, rehabilitation recovery counseling, substance use disorder evaluation, and counseling and behavioral plans.

Psychiatric partial hospital treatment may be appropriate when a Member does not require the more restrictive and intensive environment of a 24-hour inpatient setting, but does need up to eight hours of clinical services. Partial hospitalization is used as a time-limited response to stabilize acute symptoms. As such, it can be used both as a transitional level of care (i.e., step-down from inpatient) as well as a stand-alone level of care to stabilize a deteriorating condition and avert hospitalization. Frequency should occur based on individual needs.

Access to Service: Direct referral or through an ESP (Emergency Service Program) evaluation Child/Adolescent:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Justice Resource Institute	Attleboro	(508) 226-6031	Ages 12-18
McLean	Middleboro	(774) 419-1000	Ages 13-18
Pembroke Hospital	Pembroke	(781) 829-7000	Ages 13-18

***For out-of-area beds please call (800) 495-0086. Adult:**

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Cape Cod Hospital	Hyannis	(508) 862-7670	Ages 19+
Fuller Hospital	South Attleboro	1-800-22-ACCES (222-2237) (617) 390-1320	Ages 18+
Justice Resource Institute	Attleboro	(508) 226-6031	Ages 19+
Pembroke Hospital	Pembroke	1-800-222-2237	Ages 19+

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

PROGRAM FOR ASSERTIVE COMMUNITY TREATMENT (PACT)

Program for Assertive Community Treatment (PACT) entails the provision of an array of services delivered by a community-based, mobile, multidisciplinary team of professionals, paraprofessionals and peer specialists. PACT multidisciplinary teams provide acute, active, ongoing, and long-term community-based psychiatric treatment, assertive outreach, rehabilitation, and support. The team provides assistance to individuals to maximize their recovery, ensures consumer-directed goal setting, assists individuals in gaining hope and a sense of empowerment, and provides assistance in helping individuals become better integrated into their community. Services are provided in the community and are available, as needed by the individual, 24 hours a day, seven days a week, 365 days a year.

Access to Service: Referral from DMH (Department of Mental Health) case manager or referral from one of the specialized Care Management programs at MBHP

Adult:

PROVIDERS	CITY/TOWN	PHONE NUMBER	COMMENTS
Fellowship Health Resources	New Bedford	(508) 997-6300	
VinFen/People Care, Inc.	Plymouth	(508) 283-6500	

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

CHILD/ADOLESCENT INPATIENT MENTAL HEALTH SERVICES

Inpatient Mental Health Services represents the most intensive level of psychiatric care and is delivered in a licensed hospital setting. Multidisciplinary assessments and multimodal interventions are provided in a 24-hour secure and protected, medically staffed, and psychiatrically supervised treatment environment. Twenty-four-hour skilled nursing care, daily medical care, and a structured treatment milieu are required. Typically, the individual poses a significant danger to self or others, or displays severe psychosocial dysfunction. Active family/guardian/natural supports involvement is important unless contraindicated.

The goal of acute inpatient mental health care is to stabilize individuals who display acute psychiatric conditions associated with a relatively sudden onset and a short, severe course, or a marked exacerbation of symptoms associated with a more persistent, recurring disorder.

Access to Service: ESP (Emergency Service Program) evaluation required Adolescent:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Brockton Hospital	Brockton	(508) 941-7228	Ages 13-18
Fuller Hospital	South Attleboro	1-800-652-5222	Ages 13-18
High Point Treatment Center	Middleborough	(774) 213-8358	Ages 13-17 MBHP and BeHealthy Partnership Members
	North Dartmouth	(508) 207-9800	Ages 13-17
Pembroke Hospital	Pembroke	1-800-222-2237	Ages 13-18

Child:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Anna Jaques Hospital	Amesbury*	(978) 834-8448	Ages 4-18
Cambridge Health Alliance	Cambridge*	(617) 665-2300	Child unit in Cambridge: Ages 4-12;
Children's Hospital	Boston*	(617) 355-6000	Ages 4-18; Medically complicated
Franciscan Hospital for Children	Brighton*	(617) 254-3800	Ages 4-18; PDD/MR track; Medically complicated
Metrowest Medical Center	Natick*	(508) 650-7380	Ages 3-15
Providence Hospital	Holyoke*	(413) 539-2980	Ages 5-18
Tufts – New England Mental Health Center	Boston*	(617) 636-5000	Ages 3-12; Medically complicated

****Not in Southeast region***

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

ADULT INPATIENT MENTAL HEALTH SERVICES

Inpatient Mental Health Services represents the most intensive level of psychiatric care and is delivered in a licensed hospital setting. Multidisciplinary assessments and multimodal interventions are provided in a 24-hour secure and protected, medically staffed, and psychiatrically supervised treatment environment. Twenty-four-hour skilled nursing care, daily medical care, and a structured treatment milieu are required. Typically, the individual poses a significant danger to self or others, or displays severe psychosocial dysfunction. Active family/guardian/natural supports involvement is important unless contraindicated.

The goal of acute inpatient mental health care is to stabilize individuals who display acute psychiatric conditions associated with a relatively sudden onset and a short, severe course, or a marked exacerbation of symptoms associated with a more persistent, recurring disorder.

Access to Service: ESP (Emergency Service Program) evaluation required

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Brockton Hospital	Brockton	(508) 941-7000	Adult unit
Cape Cod Hospital	Hyannis	(508) 862-5645	
Fuller Hospital	South Attleboro	(508) 761-8500	MBHP and BeHealthy Partnership Members Ages 19+ 10 bed unit Developmental disabilities
Highpoint Treatment Center	Middleborough North Dartmouth	(774) 213-8358 (508) 207-9800	
Pembroke Hospital	Pembroke	1-800-222-2237	
Southcoast Behavioral Health	North Dartmouth	(508) 207-9800	

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

STRUCTURED OUTPATIENT ADDICTION PROGRAM (SOAP)

Structured Outpatient Addiction Programs (SOAPs) are clinically intensive, structured, day and/or evening substance use disorder services. These programs can be used as a transition service in the continuum of care for those individuals being discharged from community-based Acute Treatment Services (ATS) for Substance Use, or can be used by individuals, including pregnant women who need outpatient services, but who also need more structured treatment for substance use disorders.

SOAP provides multidisciplinary treatment to address the sub-acute needs of individuals with addition and/or co-occurring disorders, while allowing them to maintain employment and participation in the community. Unless contraindicated, the family, guardian and/or natural supports are actively involved in the treatment.

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Service Program)

Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Community Health Center of Cape Cod	Mashpee	(508) 477-7090	Ages 18+
Gosnold	Falmouth	(508) 540-6550	Adults
	Orleans	(508) 255-3584	Ages 18+
	Stoughton	(508) 584-5190	Ages 18+
	North Dartmouth	1-800-444-1554	
High Point Treatment Center	Provincetown	(508) 487-2449	Ages 19+
	Centerville	1-800-444-1554	
	New Bedford	(508) 992-1500 (774) 628-7015	
Island Counseling Center – New Paths Martha’s Vineyard Community Services	Brockton	(508) 584-9210	Ages 18+
	Taunton	(508) 224-7701	Adults Spanish, Portuguese
	Plymouth	(508) 830-1234	Adults
Island Counseling Center – New Paths Martha’s Vineyard Community Services	Vineyard Haven	(508) 693-7900	
Stanley Street Treatment and Resources (SSTAR)	Fall River	(508) 679-5222	Mornings, Portuguese, Pregnant women

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

**ENHANCED STRUCTURED OUTPATIENT ADDICTION PROGRAM FOR HOMELESS MEMBERS
(Enhanced SOAP)**

Enhanced SOAP (Structured Outpatient Addiction Program) is a specialized program designed for homeless Members who need shelter as well as substance use disorder services. The program is short-term, clinically intensive, structured day and/or evening. These programs can be used as a transition service in the continuum of care for those individuals being discharged from community-based Acute Treatment Services (ATS) for Substance Use Disorders, or can be used by individuals, including pregnant women who need outpatient services, but who also need more structured treatment for substance use disorders. The Enhanced SOAP ensures the availability of shelter beds for those enrolled in the program, either on-site, or through formal affiliation with a local shelter.

The Enhanced SOAP provides multidisciplinary treatment to address the sub-acute needs of individuals with addiction and/or co-occurring disorders, while allowing them to maintain participation in the community, continue to work, and be part of family life. Unless contraindicated, the family, guardian and/or natural supports are actively involved in the treatment.

Enhanced SOAP services can only be provided in DPH-licensed, freestanding facilities skilled in addiction recovery treatment, outpatient departments in acute-care hospitals, or outpatient agencies of health care professionals.

Access to Service: Enhanced SOAP services can be accessed directly or as a step-down from a higher level of substance use disorder care. A majority of Members are expected to access Enhanced SOAP as part of a discharge plan from Acute Treatment Services (ATS) or Enhanced ATS.

Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Fuller Hospital	Attleboro	(508) 652-5222	
High Point Treatment Center	Plymouth	(508) 224-7701	
Stanley Street Treatment and Resources (SSTAR)	Fall River	(508) 679-5222	

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

ENHANCED STRUCTURED OUTPATIENT ADDICTION PROGRAM FOR ADOLESCENTS (Enhanced SOAP)

Enhanced SOAP (Structured Outpatient Addiction Program) is a specialized program designed for adolescents with addiction and/or co-occurring disorders. The program is short-term, clinically intensive, structured day and/or evening. These programs can be used as a transition service in the continuum of care for those adolescents being discharged from community-based Acute Treatment Services (ATS) for Substance Use Disorders, or can be used by Members, including pregnant adolescents who need outpatient services, but who also need more structured treatment for substance use disorders.

Enhanced SOAPS provide multidisciplinary treatment to address the sub-acute needs of adolescent Members with addiction and/or co-occurring disorders, while allowing them to maintain participation in the community, continue to work or attend school and be part of family life. Unless contraindicated, the family, guardian and/or natural supports are actively involved in the treatment.

Access to Service: Enhanced SOAP services can be accessed directly or as a step-down from a higher level of substance use disorder care. A majority of Members are expected to access Enhanced SOAP as part of a discharge plan from Acute Treatment Services (ATS) or Enhanced ATS.

Adolescent:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Bay Cove	Stoughton	(781) 232-5500	Ages 18+

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

ACUTE TREATMENT SERVICE FOR SUBSTANCE USE DISORDERS (ATS)

The Acute Treatment Service for Substance Use Disorders (ATS) (Level IIIA Detoxification) is a 24-hour, seven-day-a-week, medically supervised addiction treatment that provides evaluation and withdrawal management. Detoxification services are delivered by nursing and counseling staff under a physician-approved protocol and physician-monitored procedures and include: bio-psychosocial assessment; individual and group counseling; psychoeducational groups; and discharge planning.

Acute Treatment Services are provided to those experiencing, or at significant risk of developing an uncomplicated withdrawal syndrome as a result of an alcohol and/or other substance use disorder. Members receiving ATS do not require the medical and clinical intensity of a hospital-based detoxification service, nor can they be effectively treated in a less intensive outpatient level of care.

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Service Program)

Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Bay Cove Human Services	Stoughton	(781) 232-5500	
Gosnold	Falmouth	(508) 540-6550	
High Point Brockton Addiction Treatment Center (BATC)	Brockton	1-800-734-3444	
High Point Men's Addiction Treatment Center (MATC)	Brockton	(508) 742-4444	Court referred section 35 admissions only
High Point Women's Addiction Treatment Center (WATC)	New Bedford	(774) 628-1000	Court referred section 35 admissions only
High Point Treatment Center	Plymouth	(508) 224-7701	Ages 19+
Stanley Street Treatment and Resources (SSTAR)	Fall River	(508) 679-5222	Ages 19+

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

ACUTE TREATMENT SERVICES (ATS) FOR PREGNANT WOMEN

Acute Treatment Services (ATS) for Pregnant Women are ATS services for the population of pregnant women who are addicted to alcohol and/or drugs. In addition to standard Acute Treatment Services (ATS) for substance use disorder detoxification services, ATS programs for pregnant women will have the capacity to treat Members who are currently receiving methadone or other opioid replacement treatments. The facility will have specialized detoxification protocols for pregnant women, as well as medical protocols for prenatal examination and care, labor and delivery, and postpartum care. Fetal monitoring equipment is on site, and the facility arranges all necessary medical and obstetric consultations within 48 hour of admission. A minimum of one individual session per day provides education and counseling on prenatal and postpartum care, HIV/AIDS, and other health related issues.

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Service Program)

Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Stanley Street Treatment and Resources (SSTAR)	Fall River	(508) 324-7763, Ext. 3258 or Ext. 3302	Adults and adolescents, but use clinical discretion w/adolescents (PES Services)

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

CLINICAL STABILIZATION SERVICES FOR SUBSTANCE USE DISORDERS (CSS) LEVEL III.5

Clinical Stabilization Services for Substance Use Disorders (CSS), Level III.5, shall mean 24-hour treatment, usually following Acute Treatment Services (ATS) for Substance Use Disorders. This service includes intensive education and counseling regarding the nature of addiction and its consequences, relapse prevention, outreach to families and significant others, and aftercare planning for individuals beginning to engage in recovery from addiction.

These programs provide multidisciplinary treatment interventions and emphasize individual, group, family, and other forms of therapy. Linkage to aftercare, relapse prevention services, and self-help groups, such as AA and NA, are integrated into treatment and discharge planning.

Unless contraindicated, the family, guardian, and/or natural supports are actively involved in the treatment as required by the treatment plan, or there are active efforts being made, and documented, to involve them.

This service is not intended as a step-down service from a psychiatric hospitalization level of care or psychiatric stabilization service. It is intended for Members with a primary substance use disorder.

Access to Service: Direct referral - does not need to be evaluated by an ESP (Emergency Service Program)

Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Bay Cove	Stoughton	(781) 232-5500	
High Point Brockton Addiction Treatment Center (BATC)	Brockton	1-800-734-3444	
High Point Men's Addiction Treatment Center (MATC)	Brockton	(508) 742-4444	
High Point Treatment Center	Plymouth	(508) 224-7701	
High Point Women's Addiction Treatment Center (WATC)	New Bedford	(774) 628-1000	Court referred section 35 admissions only
Stanley Street Treatment and Resources (SSTAR)	Fall River	(508) 679-5222	

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

RESIDENTIAL REHABILITATION SERVICES (RRS) FOR SUBSTANCE USE DISORDERS

Residential Rehabilitation Services (RRS) for Substance Use Disorders (ASAM Level 3.1) consists of a structured and comprehensive rehabilitative environment that supports Members' independence and resilience and recovery from alcohol and/or other drug problems. Scheduled, goal-oriented clinical services are provided in conjunction with ongoing support and assistance for developing and maintaining interpersonal skills necessary to lead an alcohol and/or drug-free lifestyle.

Program types include:

- Residential Rehabilitation Services (RRS) for Substance Use Disorders for Adults
- Residential Rehabilitation Services (RRS) for Pregnant and Post-Partum Women
- Residential Rehabilitation Services (RRS) for Youth (ages 13-17)
- Residential Rehabilitation Services (RRS) for Transitional Age Youth (ages 16-21) or Young Adults (ages 18-25)
- Family Residential Rehabilitation Services (RRS)

Access to Service: Direct referral - does not need to be evaluated by an ESP (Emergency Services Program)

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Anchor House, Inc.	Plymouth	(508) 746-6654	Ages 18+ Adult Residential
Angel House/Housing Assistance Corp.	Hyannis	(508) 775-8045	Ages 18+ Family Residential
EMH Recovery, Inc./Edwina Martin House	Brockton	(508) 583-0493	Ages 18+ Adult Residential
Gosnold	W. Falmouth/Falmouth	1-800-444-1554	Ages 18+ Adult Residential
High Point Treatment Centers	New Chapters New Bedford	(774) 202-4820	Ages 18+ Adult Residential
	Harmony House New Bedford	(508) 992-8948	Ages 18+ Adult Residential
	Monarch House New Bedford	(508) 992-0800	Ages 18+ Adult Residential
North Cottage Program, Inc.	Norton	(508) 285-2701	Ages 18+ Adult Residential
Steppingstone, Inc.	Women's Program Fall River	(508) 674-2788	Ages 18+ Adult Residential
	Men's Program Fall River	(508) 617-4436	Ages 18+ Adult Residential
	Women's Program New Bedford	(508) 984-1880	Ages 18+ Adult Residential

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

OUTPATIENT DETOXIFICATION

This treatment is for those individuals who do not need inpatient treatment and monitoring for withdrawal. The program consists of medical staff who provide a comprehensive assessment for the appropriateness of this outpatient level of care. The treatment course averages about four hours a day and is mostly suitable for Members in a supportive living situation who have access to support during non-clinical hours.

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Gosnold on Cape Cod	Falmouth	1-800-444-1554	

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

METHADONE TREATMENT

Methadone Treatment is the medically monitored administration of methadone to opiate addicted individuals, in conformance with FDA regulations. This service combines medical and pharmacological interventions with counseling, educational, and vocational services and is offered on a short-term (detoxification) and long-term (maintenance) basis.

The goals of treatment include eliminating opiate use, eliminating injection drug use, reducing or eliminating alcohol or other drug use, improving health status, and improving the Member's level of functioning.

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Service Program)

Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Community Health Care, Inc.	New Bedford	(508) 979-1122	
Gifford Street Wellness Center, LLC	New Bedford	(508) 999-3126	
Habit OpCo, Inc. (formerly HMI)	Brockton Yarmouth Taunton Fall River Wareham	(508) 586-6300 (508) 398-5155 (508) 880-1598 (508) 676-1307 (508) 295-7990	
High Point Treatment Center	Brockton	(508) 408-6190	
Stanley Street Treatment and Resources (SSTAR)	Fall River	(508) 697-5222	

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

LEVEL IV MEDICALLY MANAGED DETOXIFICATION

Level IV detoxification services provide a planned program of 24-hour medically managed evaluation, care, and treatment for Members who are experiencing a severe withdrawal syndrome and/or acute biomedical complications as a result of a substance use disorder. Level IV services are typically rendered in a hospital facility that can provide life support in addition to 24-hour physician and nursing care. Daily individual physician contact is a required component of this level of care. A multidisciplinary staff of clinicians trained in mental health and addiction treatment and overall management of medical care are involved in the Member's treatment and facilitate the conjoint treatment of coexisting biomedical and behavioral health conditions.

Access to Service: ESP (Emergency Service Program) evaluation required Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Adcare Hospital	Worcester*	1-800-252-6465 (508) 799-9000	
Faulkner Hospital	Jamaica Plain*	(617) 983-7711 (617) 983-7712	

****not in Southeast region***

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

ACUPUNCTURE DETOXIFICATION

Acupuncture Detoxification is the provision of medically necessary services in a clinical setting, under the direction of a physician, to stabilize the medical condition of a Member experiencing a serious episode of excessive substance use or withdrawal complications. Acupuncture detoxification is indicated when the Member experiences physiological dysfunction during withdrawal but life or significant bodily functions are not threatened. The Member may or may not require medication, and 24-hour nursing is not required. Acupuncture detoxification services can be provided in an intensive outpatient program. The severity of the Member's symptoms will determine the setting, as well as the amount of nursing and physician supervision necessary during the course of treatment.

Access to Service: Direct referral – does not need to be evaluated by an ESP (Emergency Service Program)

Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Boston Public Health Commission	Boston*	(617) 534-5554	Located at Boston Medical Center
Fenway Community Health Center	Boston*	(617) 927-6202	
Island Counseling Center – Martha's Vineyard Community Services	Vineyard Haven	(508) 693-7900	

****not in Southeast region***

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.

ENHANCED ACUTE TREATMENT SERVICES (E-ATS) FOR INDIVIDUALS WITH CO-OCCURRING ADDICTION AND MENTAL HEALTH DISORDERS

Enhanced Acute Treatment Services (E-ATS) for Members with co-occurring disorders provides diversionary and/or step-down opportunities for Members requiring substance detoxification services through a planned program of 24-hour, medically monitored evaluation, care, and treatment and whose co-occurring mental health disorder requires a 24-hour, medically monitored evaluation, care, and treatment program, including the prescribing and dosing of medications typically used for the treatment of mental health disorders.

E-ATS services for individuals with co-occurring addiction and mental health disorders are typically rendered in a licensed acute care or community-based setting (e.g., licensed, free-standing or hospital-based programs, or a licensed detoxification program) with 24-hour physician and psychiatrist consultation availability, 24-hour nursing care and observation, counseling staff trained in addiction and mental health treatment, and overall monitoring of medical care. Services are typically provided under a defined set of physician-approved policies, procedures, or clinical protocols.

Access to Service: ESP (Emergency Service Program) evaluation required Adult:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
Bay Cove Human Services	Stoughton	(781) 232-5507	Ages 18+
Highpoint Treatment Center	Plymouth	(508) 224-7701	
Stanley Street Treatment (SSTAR)	Fall River	(508) 324-7763	

Adolescents:

PROVIDER	CITY/TOWN	PHONE NUMBER	COMMENTS
High Point Treatment Center	Brockton	(508) 638-6000	Ages 16-20

* Please review the provider manual for a complete description of the level of care, or contact your regional office for further clarification or questions.