



Provider Alert

ALERT #88

March 22, 2010

IN-HOME BEHAVIORAL SERVICES: ANNOUNCEMENT OF REVISED PERFORMANCE SPECIFICATIONS

The following information should be noted immediately to your chief executive officer, chief operating officer, program director, billing director, and staff.

The purpose of this Alert is to inform providers of the revision of the Performance Specifications for In-Home Behavioral Services. These revised Performance Specifications, dated March 3, 2010, replace the previous Performance Specifications for In-Home Behavioral Services, dated August 6, 2009.

These revised Performance Specifications reflect the following changes:

- In the “Components of Service” section, the requirement of the Behavior Management Therapist to complete the MA Child and Adolescent Needs and Strengths (CANS) tool has been removed. The Behavior Management Therapist should, however, review the CANS that was completed by the referring provider to help inform the functional behavioral assessment.
- In the “Staffing Requirements” section, as previously noted within *Provider Alert* #82 dated November 30, 2009, there is the addition of a fifth credentialing criterion for the Behavior Management Therapist and additional clarification regarding the requirements of the Behavior Management Monitor.
- In the “Process Specifications” section, the timeframe within which the Behavior Management Therapist must complete a written functional behavioral assessment and develop a behavior management treatment plan has changed from seven (7) days to between fourteen (14) to twenty-eight (28) calendar days of the first meeting with the family. This change is applicable for both youth who are receiving ICC and for youth not receiving ICC.

The revised Performance Specifications can be found on the MBHP web site, www.masspartnership.com. Click on “CBHI” and then on “Performance Specifications for CBHI Services.” From there, click on “In-Home Behavioral Services.”

If you have questions regarding this *Alert*, please contact our Community Relations Department at **1-800-495-0086 (press 1 for the English menu, 2 for the Spanish menu, then #3 then #1 to skip prompts)**, Monday through Thursday, 8 a.m. to 5 p.m., and on Fridays from 9:30 a.m. to 5 p.m.