

Service Definition

Therapeutic Mentoring Services

The service definition for Therapeutic Mentoring Services includes the following components billed in 15-minute increments. Please refer to the Performance Specifications for this service for more detailed information about the service components and related provider responsibilities. (1 unit = 15 minutes)

- Direct time with Member engaged in activities in the home and community that are designed to address one or more goals on the youth's existing treatment plan, or Individual Care Plan (ICP) for Members in ICC
- Coaching, supporting, and training in order to ensure the youth's success in navigating various social contexts, learning new skills, and making functional progress
- Telephone support for the Member
- Family contacts (phone and face-to-face)
- Collateral contacts (phone and face-to-face)
- Direct time with providers [e.g., participation in Care Planning Team (CPT) for Members in ICC, and other relevant meetings]
- Member transportation provided by staff
- Member outreach¹(up to 30 minutes)
- Documentation (time spent completing required paperwork as outlined in the Performance Specifications)

The following activities are included in the rate and are not billable as separate units:

- Supervision
- Utilization review with payer
- Administrative paperwork as required by host agency
- Translation services
- Training activities
- Staff travel time
- Internal consultation with staff within the same program

9/01/09

¹ This includes time spent waiting at a Member's home or other community-based setting for a scheduled appointment.