



# Provider Alert

**ALERT #60**

**April 16, 2009**

## **SECOND RELEASE OF CBHI APPLICATION FOR CANS TOOL**

*The following information should be noted and communicated immediately to all pertinent offices within your organization.*

This *Provider Alert* is to inform providers that the second release of the Children's Behavioral Health Initiative (CBHI) application for the Child and Adolescent Needs and Strengths (CANS) on the Virtual Gateway will occur on or around April 23, 2009. This release will include a member consent process and will permit online entry of the entire CANS tool, as well as new functionality for CANS updates and data export. Providers who are required to use the CANS must enter demographic information and information related to determination of Serious Emotional Disturbance into the application; with member consent, providers are also required to enter the information from the CANS tool itself.

Behavioral health providers serving MassHealth members under 21 are reminded that the CANS is required in many services. For more information on CANS requirements, please refer to prior MBHP *Provider Alerts* on the CANS tool, including *Provider Alerts* #53, #48, #39, and #37. You may access these alerts by referring to the home page of MBHP's web site, [www.masspartnership.com](http://www.masspartnership.com), and clicking on "Children's Behavioral Health Initiative" and then on "Child and Adolescent Needs and Strengths (CANS)."

For more information about the CBHI application on the Virtual Gateway, please refer to Frequently Asked Questions posted at the web site of the Children's Behavioral Health Initiative, [www.mass.gov/masshealth/childbehavioralhealth](http://www.mass.gov/masshealth/childbehavioralhealth), and go to "Information for Providers" and then to "CANS tools." You may also refer to MBHP's web site for CANS information by accessing the CBHI section as described above.

If you have questions regarding this *Alert*, please contact our Community Relations Department at **1-800-495-0086 (press 1 for the English menu or 2 for the Spanish menu, then 3 then 1 to skip prompts)**, Monday through Thursday, 8 a.m. to 5 p.m. and on Fridays from 9:30 a.m. to 5 p.m.